



Village Update

Friday, February 1, 2019

FROM THE DESK OF COUNCILLOR NEVILLE ABBOTT

Let's connect.

I firmly believe it is the responsibility of Council and the Village Office to inform residents about important issues. It is not just about putting information out there, it's about hearing back from you - what's your opinion on issues before Council that will directly impact you? It was one of my statements to this effect in a recent Council meeting that got me "volunteered" to look into Village communications: how best to reach and hear back from residents when we really need input. (Note to self: consider the truism *"be careful what you wish for"* before speaking thoughts out loud!) My aim is to avoid the dreaded *"When did this happen? When were residents going to be told?"*!

My typical approach to most every issue comes from a structured project methodology, so naturally I started with defining the issue, confirming the current state of affairs, followed by setting out some goals. Here are the four goals I came up with to improve our communications:

1. Reach more members of our community.
2. Improve feedback, both qualitative and quantitative, from residents.
3. Create an environment where people are engaged and informed.

4. Investigate opportunities for additional tools, both old and new, to improve communications.

In this week's Village Update, the focus is Goal #1, "reach more members of the community".

We currently communicate to residents mainly through the Village Update which reaches 650 out of 676 email addresses on its distribution list, which includes staff, Council, some non-residents and some individuals with more than one email address, with around 450 of you typically opening it. Therefore, best case scenario, approximately only 30 - 40% of Villagers are seeing messages on issues that concern them. How do we improve this outreach?

We also have, though seldom use, the ability to put municipal messages into people's PO Boxes. There are around 600 active resident mailboxes and inserts would reach most, if not all, of the community. **In future, as a first step to reaching more residents, we plan to insert important information in your mailbox as well as in the Village Update, especially if we are looking for or are required to obtain feedback.** This will only occur in a small handful of critically important messages and will not be intended to replace the Village Update. We encourage you to discuss the Village Update with neighbours who do not receive it and suggest they subscribe by emailing office@lionsbay.ca.

Goal #2 is to hear from more residents, more often. Based on 2018 Agenda Packages, we typically receive three items of correspondence from residents per meeting. Clearly, this is not representative of the whole Village and we would like to hear more from residents. In future Village Updates, I will explore ways to achieve goals 2 - 4, but don't let that stop you right now by sharing your thoughts on how we communicate by emailing me at councillor.abbott@lionsbay.ca, or via the [Feedback form](#) online. Alternatively, email other members of council through the [Contact page](#) on our website

Note: you can also email all of council at council@lionsbay.ca. According to the current Communications Policy, if you choose to email three or more of council simultaneously (the majority), your mail will be placed on public record as "Incoming Correspondence".

In my research around who we currently reach via email, I learned more about the other major means of reaching residents, established for very specific, important reasons. They are:

- The Lions Bay Alert system, which enables staff to communicate with residents quickly in the event of a crisis through landline phone, cell, text and email. This has had only 311 signups, which should be a major concern to all of us. The Village may not use information submitted by you here for anything other than emergency notifications. If you are not registered on this system, please sign up on our [website](#).
- Block Watch, which sends messages and alerts about suspicious activities and crime prevention to neighbourhoods via Block Captains. If you do not receive these notices, visit the [Block Watch page](#) on the website to sign up.

I look forward to hearing from you.
Councillor Neville Abbott



Asset Management Investment Plan

On Thursday, February 7 at 7:00 p.m. in Council Chambers, Urban Systems will be presenting the Municipality's Asset Management Investment Plan (AMIP) to Council.

Since spring of 2018, Urban Systems has been engaged with Municipal staff in preparing a digital database and asset replacement forecasts for Lions Bay. The AMIP will help inform decision-making regarding the management of the community's infrastructure assets and planning for the 2019 budget and beyond. It will also identify the annual sustainable funding levels needed to ensure that Village infrastructure continues to provide a high level of service in the future.

This will be a cornerstone document for the Village of Lions Bay going forward so public engagement is highly encouraged.



LIONS BAY PARTNERS WITH THE NORTH SHORE TRANSFER STATION RECYCLING DEPOT

The North Shore Transfer Station Recycling Depot provides a wide range of free recycling services to the community. The self-serve depot is open from 8am - 5pm (6pm in summer) and residents can drop off blue box recyclables, paper, cardboard, batteries, lightbulbs, metals, electronics, styrofoam, soft plastics and more (see table below).

The transfer station next door offers garbage and used gypsum disposal and recycling of yard trimmings, clean wood, mattresses and new gypsum for a fee. More information on the North Shore transfer services, including accepted materials and rates, can be found by visiting "North Shore Transfer Station" at www.metrovancouver.org. The transfer station is located at 30 Riverside Drive, North Vancouver (604-681-5600).

North Shore Recycling Depot: Accepted Materials (as of January 2019)

Batteries	Lamps and light fixtures
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Beverage containers	Metals: Scrap metal, metal appliances, outdoor power equipment, metal packaging
Books	Oil filters
Cellular phones	Paint products and solvents
Clothing	Recyclable paper and paper packaging
Cooking oil	Pesticides (must be in original labelled container. Limit 10L per container)
Corrugated cardboard	Plastic packaging
Electronics	Propane tanks
Expanded polystyrene (also known as Styorofoam) - white or coloured	Small appliances and power tools
Film packaging	Smoke and carbon monoxide alarms
Glass packaging	Thermostats
Gasoline (must be in approved ULC container. Limit 25L per container)	

CURLY STEWART MEMORIAL TRUST FUND COMMITTEE



REQUEST FOR APPLICATIONS TO SIT ON THE CURLY STEWART MEMORIAL TRUST FUND AWARD COMMITTEE

The Curly Stewart Memorial Trust Fund was established to honour the life and public service of the first mayor of the Village of Lions Bay... [read more](#).

[Request for Applications](#)

COUNCIL & COMMITTEE MEETINGS

All meetings take place in Council Chambers (now in the former library space upstairs) unless otherwise noted. The Village Office is open until 6:30 pm on Regular Council Meeting nights.

- Regular Council Meeting - February 5, 2019 at 7:00 pm
- Council Strategy Committee - February 7, 2019 at 7:00 pm (presentation of the Asset Management Investment Plan)
- Trees, Views and Landscapes Committee - February 14, 2019 at 9:30 am (61 Brunswick Beach Road)

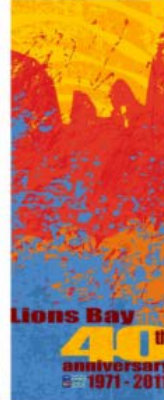
Note: please check the [Village website calendar](#) for meeting schedule changes or cancellations.



LIONS BAY HISTORICAL SOCIETY "LOOKING BACK"



UTE Philips (middle) LBAC President

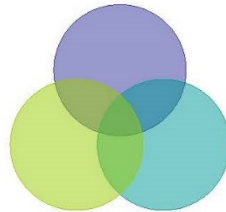


The Lions Bay Arts (Society) founded in 2010, was formed out of the belief that the culture of our community is enhanced by our resident artists, their endeavours and our enjoyment and support of them.

Each year, the Village of Lions Bay sponsors a banner contest to renew the many banners within the Village and along the highway. Lions Bay Arts manages this process on behalf of the Village as well as the popular Arts and Garden Festival.

Please visit Lions Bay Historical Society's [webpage](#) and [Facebook](#) page.

SENIORS SOCIAL CIRCLE



Next Community Social Centre events will happen in week of February 11th - watch this site for the program!

For Tai Chi and Quigong Fusion there is a new option at a reduced rate for "newbies" and those with little or no previous experience - a half-hour session of warm up and health-promoting Quigong exercises. Come sample the fun in a social relaxing atmosphere (with tea!) on Tuesdays 11:00 -12:15 pm.

"Finding Stillness" - Catch your breath during the week. "Finding Stillness" is a group meditation experience. Learn to meditate or join others to deepen your practice - Tuesday, upstairs lounge, 2:00-3:00 pm.

"Finding Stillness@night" - COMING IN MARCH: Beginning Tuesday March 5th, 7:30-8:30 pm in the Kitchen Lounge. Both groups are facilitated by Anne Crosthwait. Questions and for more information please contact Anne: acrosthwait@outlook.com.



For all who are interested in joining a "Lions Bay buy/sell/trade/borrow/loan" service on Facebook, for information please contact the Administrator at lynblack42@gmail.com.

The North Shore Elder College Spring program ("Come Learn with Us") still has some vacancies: "Mesopotamia - The Cradle of Civilization"; "Gardens of the North Shore"; "Canada in the Second World War"; "Healthcare"; "Bird Walks"; "From Newton to Einstein"; "Whistler Art and Culture"; and more. For details, see www.nseldercollege.org.

For the Lions Bay House Concert featuring Toronto folk-pop duo "Running Red Lights" on Saturday, 9th February, see www.LionsBayHouseConcerts.com for tickets.

The Lions Bay Community Resources Directory 2018 is available free to residents at the Village Office, or contact info.lbdirectory@gmail.com for a copy. The Directory is also accessible online (see www.lionsbaydirectory.com).

See what's happening on our social sites:



THE MUNICIPALITY OF THE VILLAGE OF LIONS BAY

Direct: 604-921-9333 | reception@lionsbay.ca | www.lionsbay.ca