



During the tie-in of the Upper Bayview PRV, an unrestrained valve further up the line on the existing water main blew off causing a significant break. We excavated the site of the break and staff have shut down valves to isolate the break and are in the process of repairing it.

Residents on Upper Bayview Road and Bayview Place should expect their water to be out for a few *more* hours, possibly into the evening, and may want to consider purchasing bottled water if required for cooking and other essentials. As of 4 pm, we are hoping to be back on line between 6-7 pm. We will provide more information as it becomes available.

Traffic will be impacted by this work and residents living on Upper Bayview Road are asked to lower their speed and drive with caution around the work site. We will attempt to keep single lane alternating traffic flowing at all times but expect delays and interruptions.

*Emergency water supplies for fire fighting are in the process of being staged at the top of Upper Bayview Road by our LBFR members.*

Other properties in the Village connected to the Harvey Creek water system may have also experienced a temporary interruption of water. As we perform the necessary repairs, you can expect periods of discoloration and cloudiness. Once we complete the repairs and energize the system you may experience temporary pressure fluctuations.

The turbulence within the water main during this repair operation may result in iron and mineral deposits in the mains becoming agitated leading to dirty or rust coloured water. Public Works crews will be flushing the mains to eliminate this discoloured water; however, some residences may still experience dirty water. If this is the case, run your cold water tap for a few minutes until the water is clear. If it is not clear the first time, wait a few minutes and repeat this process until your water runs clear. **Your water is safe to drink.**

Avoid washing clothes until the water clears as the discoloured water may stain laundry. If this happens, keep clothes wet and treat them with stain remover.

We apologize for the inconvenience and hope to have water restored as soon as practicable.