

Bylaw Enforcement – Waste Collection

22/05/12:

Warning Notices Issued: 3

22/05/13:

Verbal Warnings / Education: 22

Interactions with residents, including comments.

-1/4 of interactions were children home alone, BEO MOORE requested the children stay inside, stated reason for visit, and that BEO MOORE would bring their bins up to the front door and lock garbage bin.

-2/4 They either forgot to bring them in, kids were supposed to, or thought they had. They were apologetic and thankful for education / warning.

-1/4 Did not see the issue with empty bins being out and visibly frustrated over visit, BEO MOORE educated on our Bylaws and Expectations.

22/05/14:

Warning Notices Issued: 4

Education / Verbal Warning: 8

22/05/19

Warning Notices Issued: 3

22/05/27:

Warning Notices Issued: 9

Verbal Warnings / Education: 15

Interactions with residents, including comments.

-1/3 of interactions were children home alone, BEO MOORE requested the children stay inside, stated reason for visit, and that BEO MOORE would bring their bins up to the front door and lock garbage bin.

-1/3 of interactions were people just getting home, and very frustrated with interaction as they were either getting home from work, or other reasons, and that their bins are empty and can't always get home right at 8pm. BEO MOORE educated on the Bylaw, Bear activity, and suggested a solution of reaching out to neighbors in the event they can't be home in time to bring bins in.

-1/3 of interactions were very happy to have the education and warning, and apologetic. They either forgot to bring them in, kids were supposed to, or thought they had.

22/05/28

2 bins left out still in the morning seen by BEO TUFTS.

22/05/31

Verbal Warning and Education: 1

Bylaw Enforcement – Waste Collection

Interaction with resident, including comments.

-Resident unaware that recycling must be put away and locked, resident tried to lock container with a small piece of wood that the bear broke. BEO MOORE educated on Bylaws and Expectations, by end of day the container needs to have an actual lock or they all (bins/containers/recycling) need to be moved somewhere that is inaccessible to bears. BEO MOORE to follow up on Friday.

To my knowledge, there has not been any Bylaw Notices issued to date.

Resident Feedback via Village Office – Waste Collection

Number of email replies since May 25 VU: 7

Number of calls: estimated 20-25

Issues raised:

- Bears consistently coming through yard
- Bears getting into garbage bins
- Bear got into organics which were frozen (clean bin with frozen food still attractant)
- Unacceptable to advise the Village to throw rocks at bears
- Most calls and emails are regarding confusion about pickup times
- Cannot put bin out at posted time due to work and cannot drop bin at Public Works in own vehicle
- Missed pickups due to confusion of pickup times
- Confusion about which bins to be put out at pickup times (i.e., garbage, organics, recycling)
- Questions about Bear Smarts authority to change WCS scheduling
- Questions about the bylaw and the new schedule not being consistent