

July 6, 2023



Thanks to reports from residents, the Bear Smart Committee was made aware of problems with waste pick-up last week. Residents who called the waste contractor also had problems getting through. These issues have been addressed with Waste Collection Services, who provided the following message to the community:

In reviewing our curbside collection activities for June 30th, it was noted that our collection routes and in particular our collection truck did not correctly adhere to the outlined collection schedule as laid out by the Lions Bay Bear Smart Program.

Please be advised that the collection sequence has now been reviewed by our team and moving forward residents can be assured collection times as provided through the Lions Bay Bear Smart Program will be followed on all Lions Bay Municipal collection routes.

Bylaw will again be on duty late tonight and early tomorrow morning to monitor compliance with the *Garbage and Recycling Collection Bylaw* and pick-up time slots. There will also be follow-ups on reports of non-compliance received.

Tomorrow's pick up is garbage, food waste, clean recyclables and garden waste.

Food waste and garbage (only) can be dropped off at the Works Yard in the time slots below for those who can't comply. Clean recycling ONLY may be left curbside as you leave the house if you need to head out outside of your time slot.

Please report trucks arriving early or late to <u>604-986-9777</u> (select customer service, #227) or email us at <u>lionsbaybearsmart@gmail.com</u>.

If you have trouble in complying with any of the available options, please email the Bear Smart team.

More information about how to be Bear Smart is available on our website.



WASTE COLLECTION TIME SLOTS

7:30 - 9 am

Bayview Place-Upper Bayview, Mountain-Timbertop-Sunset, and all streets leading off these (central Lions Bay above the highway).

9 - 10 am

Highview-Oceanview, Panorama, Kelvin Grove Way, and all streets leading off these.

10 am - 1 pm

All other neighbourhoods (lower Kelvin Grove, Brunswick, central Lions Bay below the highway, etc.).

Works Yard drop-offs (garbage and food waste only): 6 am - 8 am every Friday and 8 am - 11 am every Saturday

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