

DISCOVERY RESEARCH



2026 Village of Lions Bay Resident Survey

Detailed Report on Findings

Prepared For: *The Village of Lions Bay*

Prepared By: *Discovery Research*

Date: *March 2026*

Executive Summary

In February 2026, a comprehensive Resident satisfaction survey was published online by the Village of Lions Bay. Residents were asked to rate their satisfaction with the services provided by the Village of Lions Bay. In total, 230 surveys were completed.

Quality of life in Lions Bay

Fifty-six percent of Respondents rated the overall quality of life in Lions Bay as excellent (41%) or good (15%). Lions Bay was rated highly as a place to raise children (80% good or excellent).

Most important issue facing Lions Bay

Nineteen percent of Residents feel the most important issue facing Lions Bay was related to Village Council governance. This was followed by aging infrastructure at 13%.

Almost half feel the quality of life has worsened, compared to 5 years ago

Forty-six percent felt the quality of life in Lions Bay has worsened, compared to 5 years ago. Among the Respondents who felt the quality of life worsened, 40% cited poor leadership.

Majority feel safe in Lions Bay

Eighty-nine percent feel safe in the community and 69% feel optimistic about living in Lions Bay.

Important Areas for Lions Bay to focus on

Ninety-six percent felt it is important for the Village of Lions Bay to focus on continuing to invest in operations and maintenance of aging infrastructure. Eighty-nine percent felt it is important to protect natural areas and habitat connectivity and 87% think it's important to invest further in emergency planning and services to increase community resilience.

Overall Satisfaction Ratings - Excellent

Ninety-six percent were satisfied with fire services. Ninety-one percent are satisfied with drinking water system maintenance and upgrades. Eighty-seven percent were satisfied with trails maintenance. Eighty percent were satisfied with road and bridge upgrades and maintenance.

Overall Satisfaction Ratings – Room for improvement

Thirty-eight percent were satisfied with long-term financial planning. Forty percent were satisfied with the diversity of commercial services available. Fifty-three percent satisfied with public washrooms.

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Introduction

In February of 2026, the Village of Lions Bay conducted a comprehensive online survey with Lions Bay Residents. Residents were asked to rate their level of satisfaction with a variety of Village services and programs. The survey is an important step in the process to include input from Residents when the Village is making operational, service and budget decisions for the upcoming years.

Discovery Research, an independent consulting firm, was retained to conduct the 2026 Lions Bay Resident Survey. The survey was designed so that Residents' opinions could be easily summarized and prioritized.

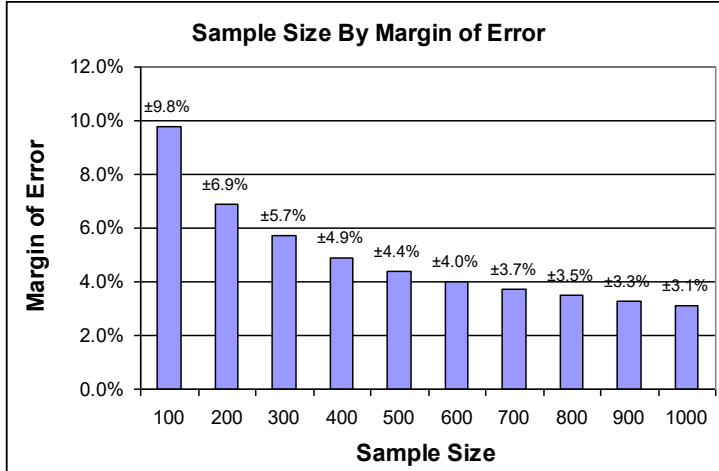
Objectives

The 2026 Resident Survey has the following objectives:

- **Measure Residents' satisfaction levels with the various Village services.**
- **Determine the public's views as to the types of changes needed in Village services.**
- **Identify areas for improvement.**
- **Summarize the public's views as to the priority of future operational or infrastructure improvements.**

Methodology

An online survey was published on the Lions Bay website and social media feeds in February 2026. All residents were invited to complete the survey. We received **230** completed surveys.



This bar graph displays the margin of error associated with various sample sizes.

Statistics generated from a sample size of **230** will be accurate within **±5.9%**, at the 95% confidence interval (19 times out of 20).

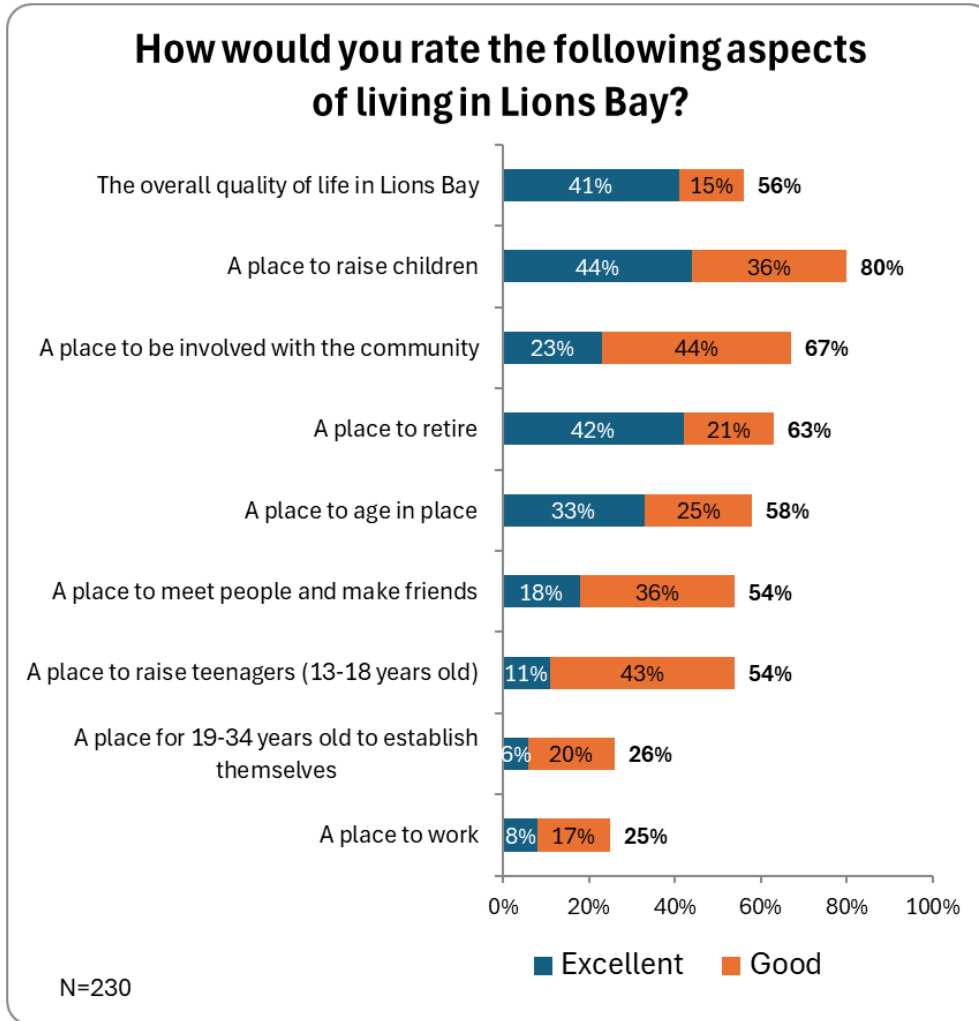
Weighting

Lions Bay's actual population distribution by age was taken from the 2021 Canadian census results. The sample statistics have been weighted to match the age distribution of the entire population of Lions Bay.

Age	Population from 2021 Census	Unweighted Sample	Weighted Sample
18-44	30%	11%	30%
45-64	39%	49%	39%
65+	31%	40%	31%

Section 1 – Quality of Life

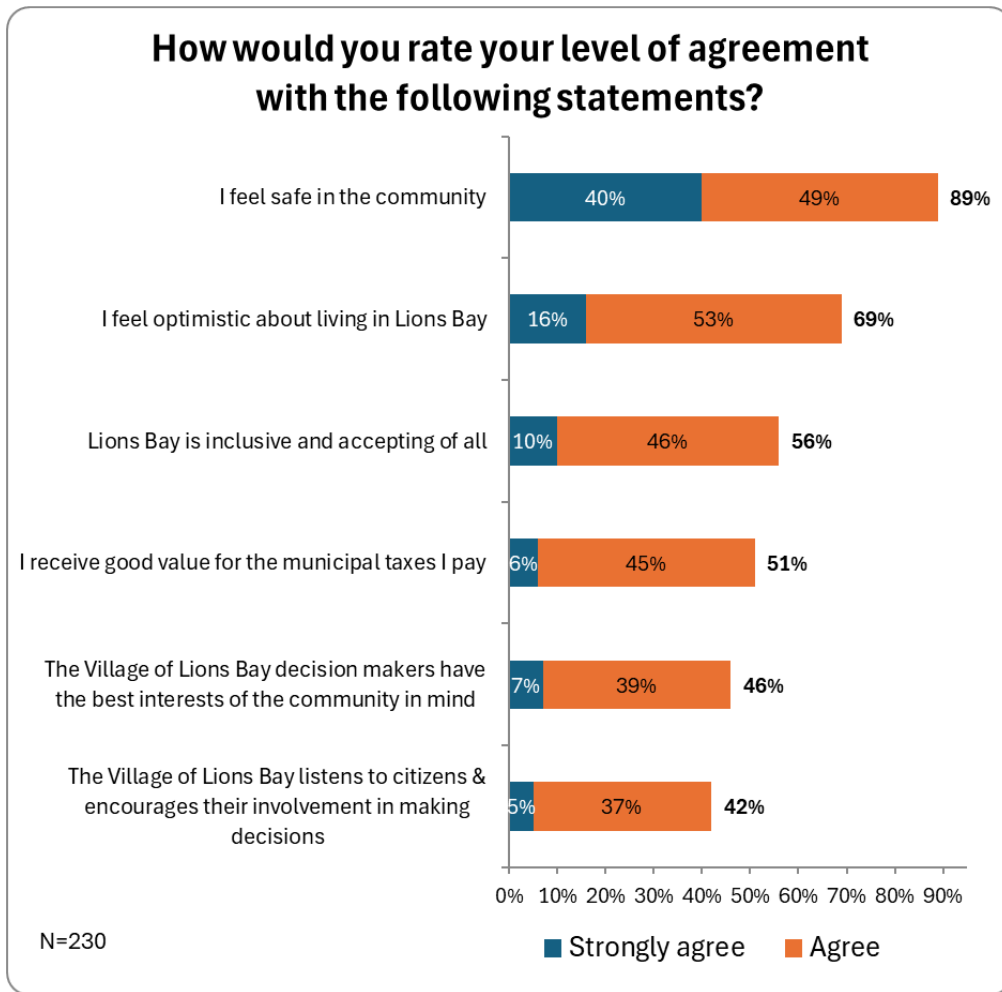
Q1. Aspects of living in Lions Bay



Fifty-six percent of Respondents feel the overall quality of life in Lions Bay is good or excellent

Eighty percent of Residents feel that Lions Bay is a good or excellent *place to raise children*, and **67%** feel that Lions Bay is a good or excellent *place to be involved with the community*.

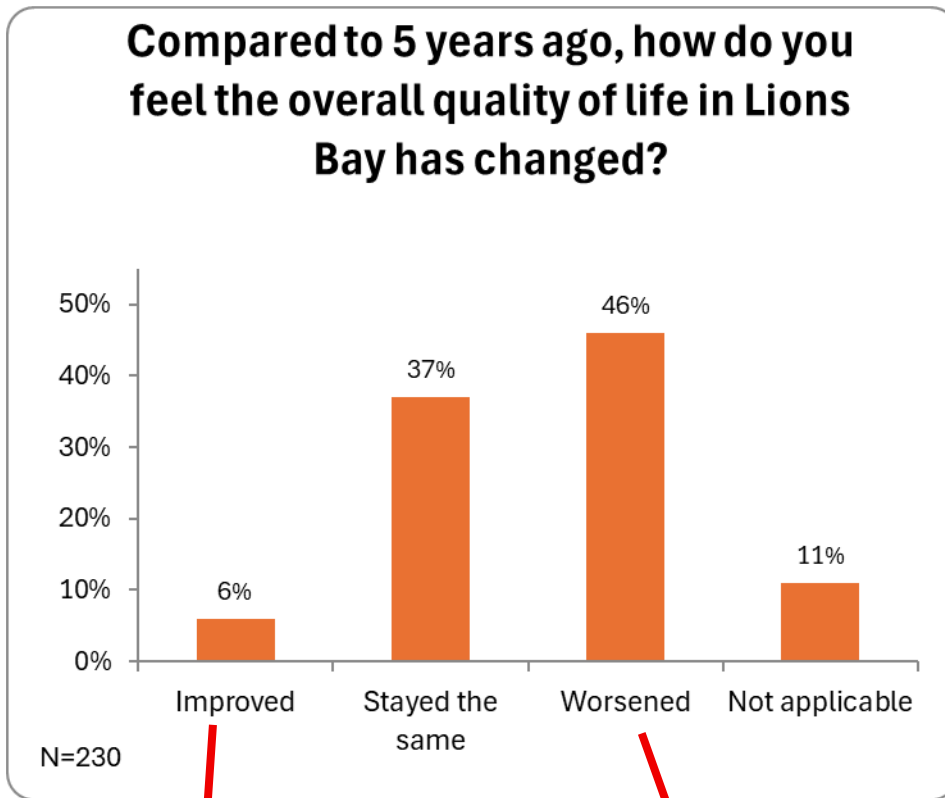
Q2. Residents level of agreement



Eighty-nine percent of Residents *feel safe in the community* and **69%** *feel optimistic about living in Lions Bay.*

Fifty-one percent of Respondents agree or strongly agree that *they receive good value for the municipal taxes they pay.*

Q3. Overall quality of life in Lions Bay



Forty-six percent of Residents feel the overall quality of life in Lions Bay has *worsened* compared to 5 years ago, while **6%** feel the quality of life has *improved* compared to 5 years ago.

Why has it Improved?

Parks, trails, beaches	31%
Other	25%
Infrastructure	22%
Staff, Council doing good job	17%
Fiscal management	6%
Amenities	6%
Base	14

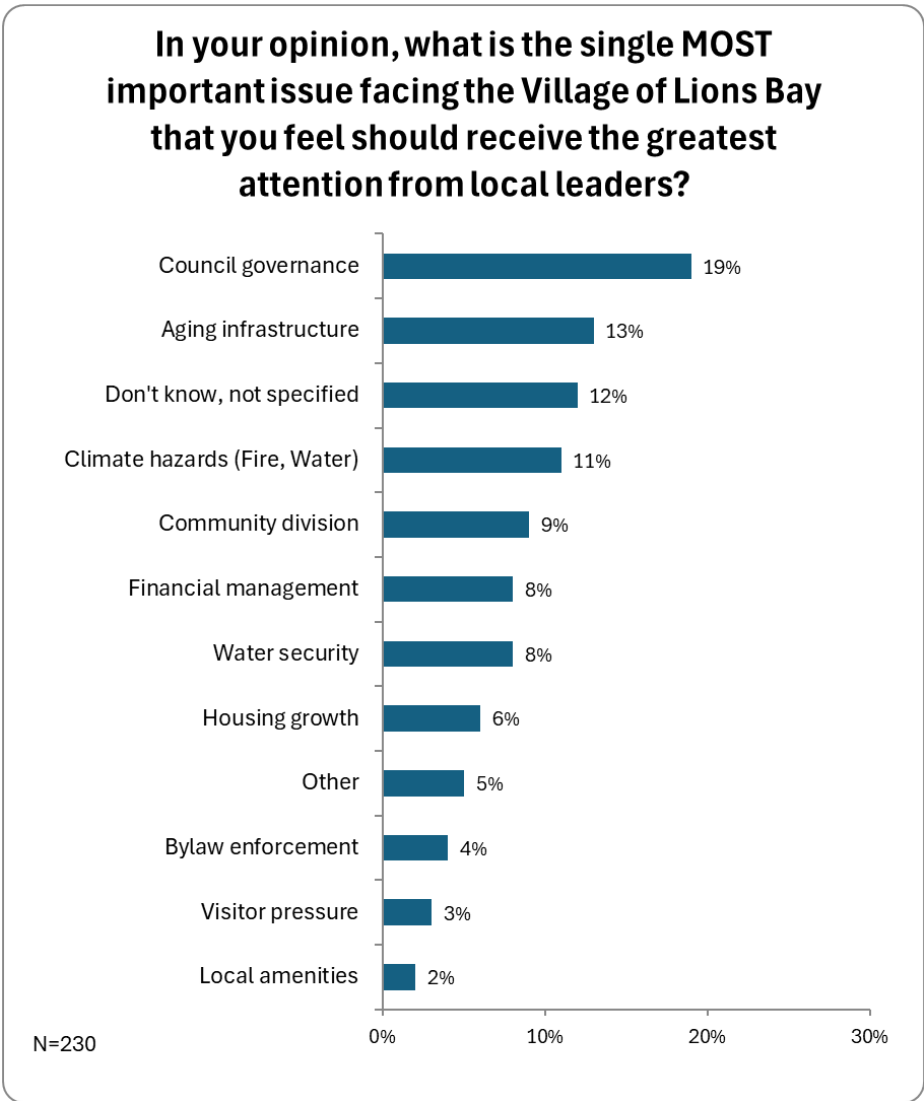
Of the 14 Respondents who believe it has *improved*, **31%** say it is due to *the parks, trails and beaches*.

Why has it Worsened

Poor leadership	40%
Community division	36%
Council conflict	26%
Costs, value	22%
Services, bylaws	17%
Progress	15%
Political dissatisfaction	14%
Weak administration	12%
Amenities	12%
Visitors, traffic	11%
Infrastructure	8%
Other	1%
Base	107

Of the 107 Respondents who believe it has *worsened*, **40%** say it is due to *poor leadership*.

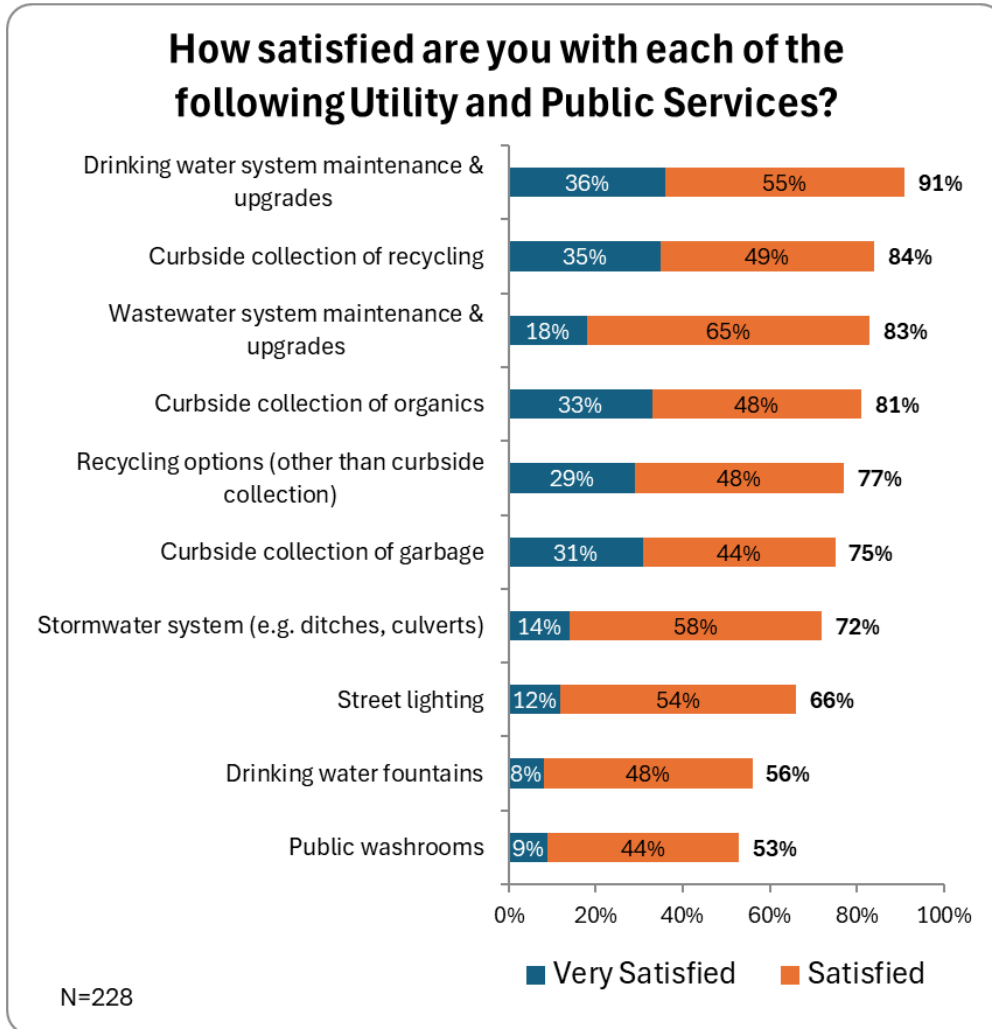
Q4. Most important issue facing Lions Bay



Nineteen percent of Respondents feel that the single most important issue facing the the Village of Lions Bay is related to *Council governance*, **13%** would like the *aging infrastructure* to receive the greatest attention from local leaders and **11%** would like focus on *climate hazards like fire and water*.

Section 2 – Services

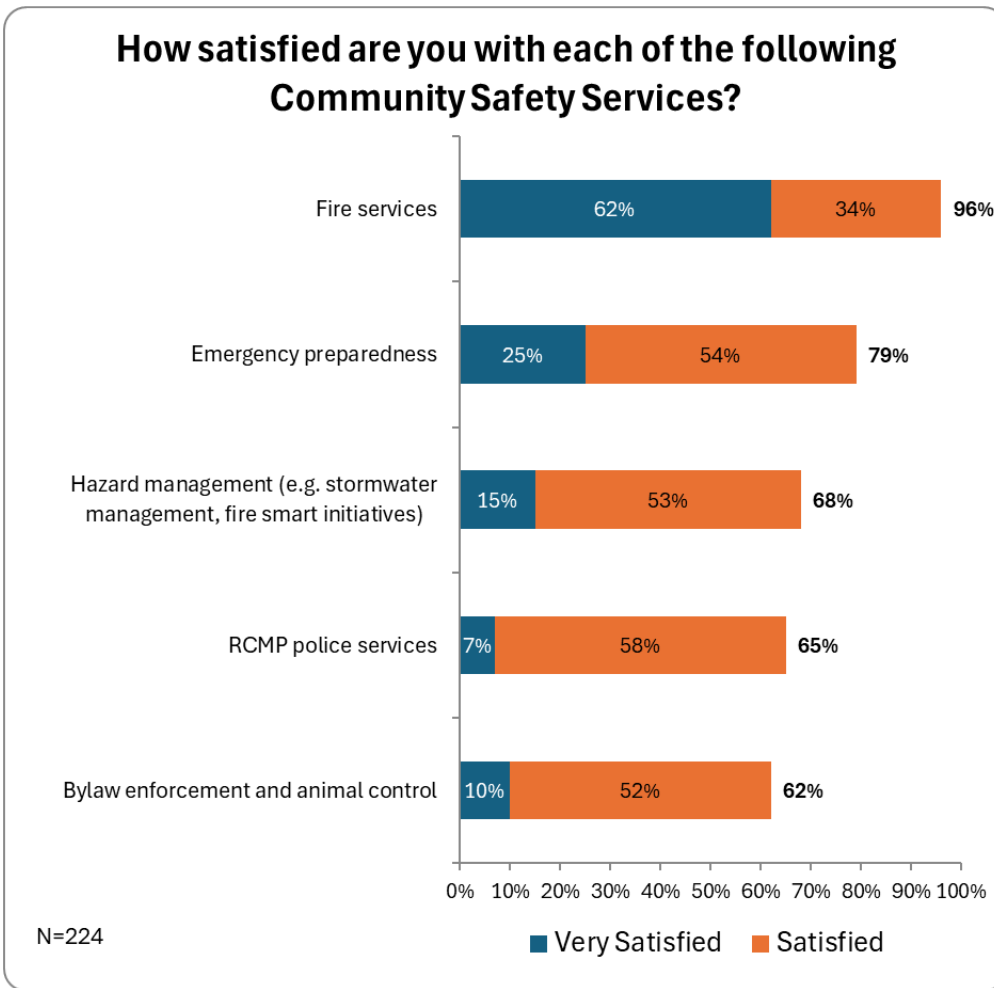
Q5. Satisfaction with Utility & Public Services



Ninety-one percent were *satisfied* with *Drinking water systems maintenance and upgrades*.

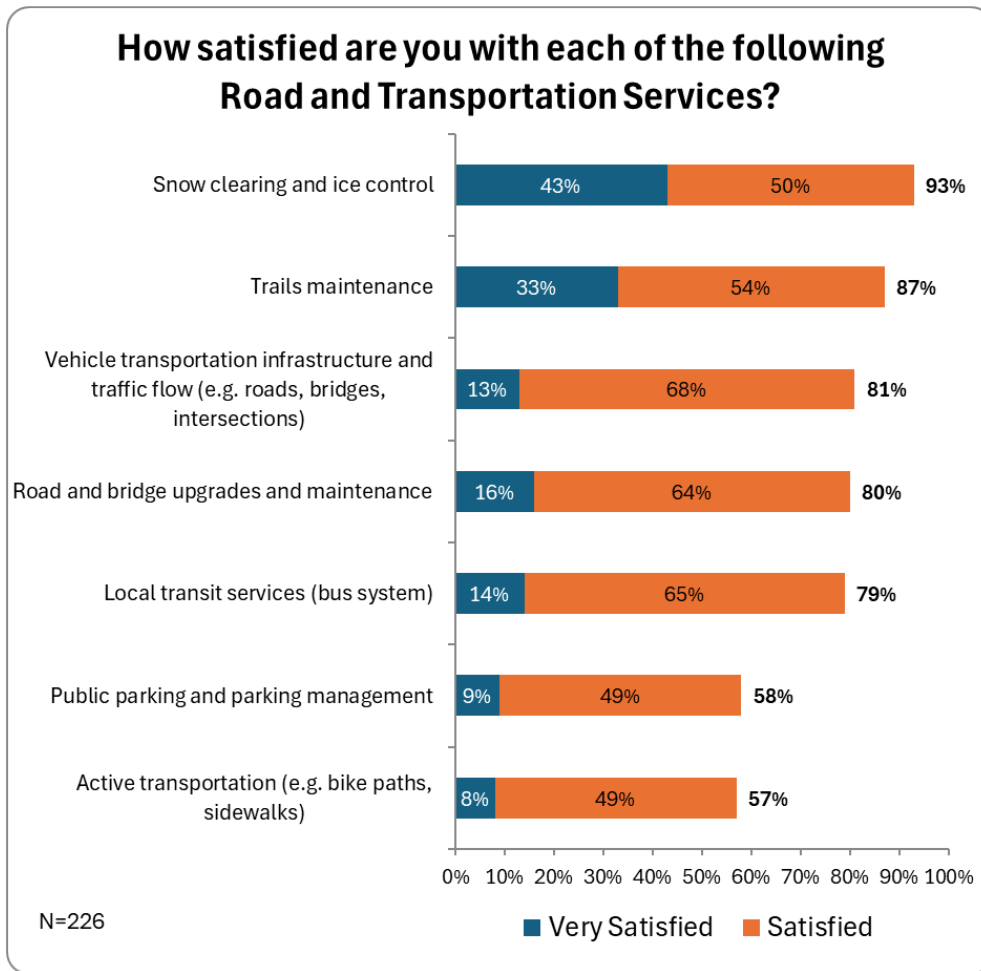
Eighty-four percent were satisfied with the *Curbside collection of organics* and **83%** were satisfied with *Wastewater system maintenance & upgrades*.

Q6. Satisfaction with Community Safety Services



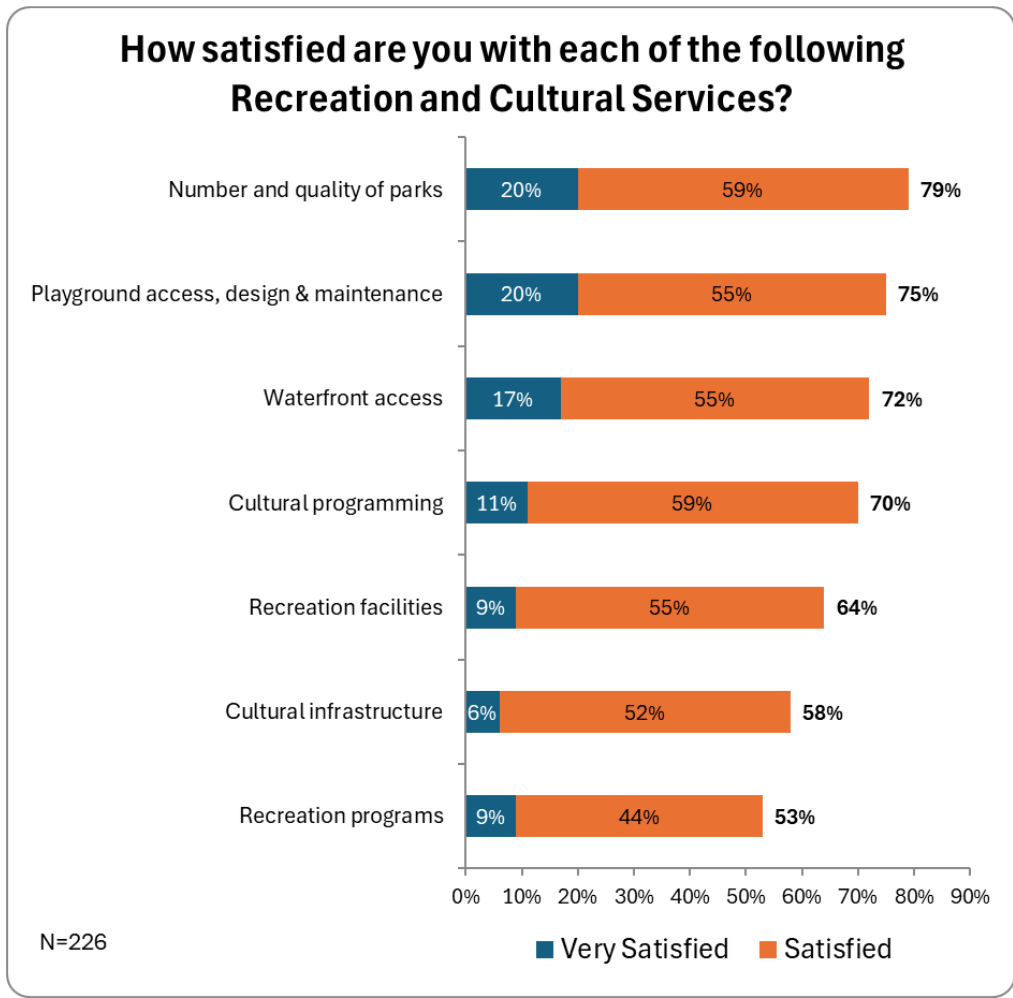
Ninety-six percent of Respondents reported being *satisfied with fire services*, and **79%** reported satisfaction with *emergency preparedness*.

Q7. Satisfaction with Road & Transportation Services



Ninety-three percent were satisfied with *the snow clearing and ice control*; **87%** were satisfied with *the Trails maintenance*, and **81%** were satisfied with *vehicle transportation infrastructure and traffic flow*.

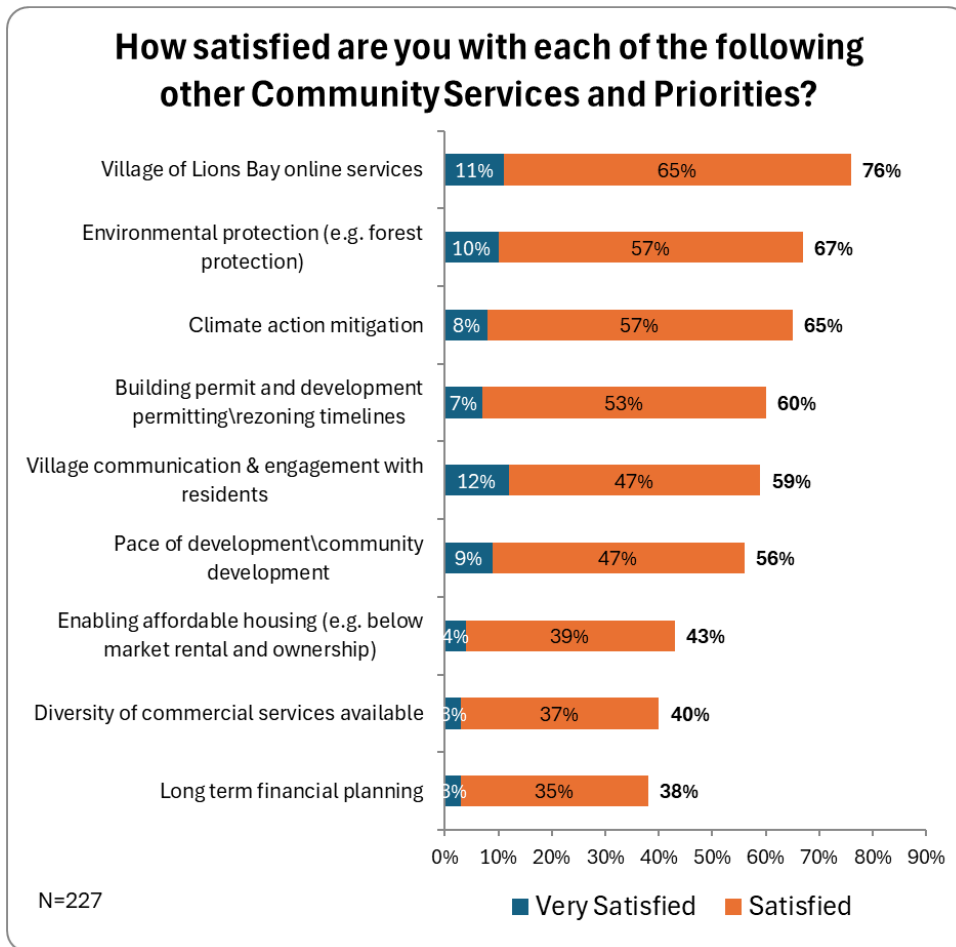
Q8. Satisfaction with Recreation & Cultural Services



Seventy-nine percent were satisfied with *the number and quality of parks* and **75%** were satisfied with *the Playground access, design & maintenance*. Seventy-two percent were satisfied with *Waterfront access*.

Only **53%** reported satisfaction with *Recreation programs*.

Q9. Satisfaction with other Community Services & Priorities

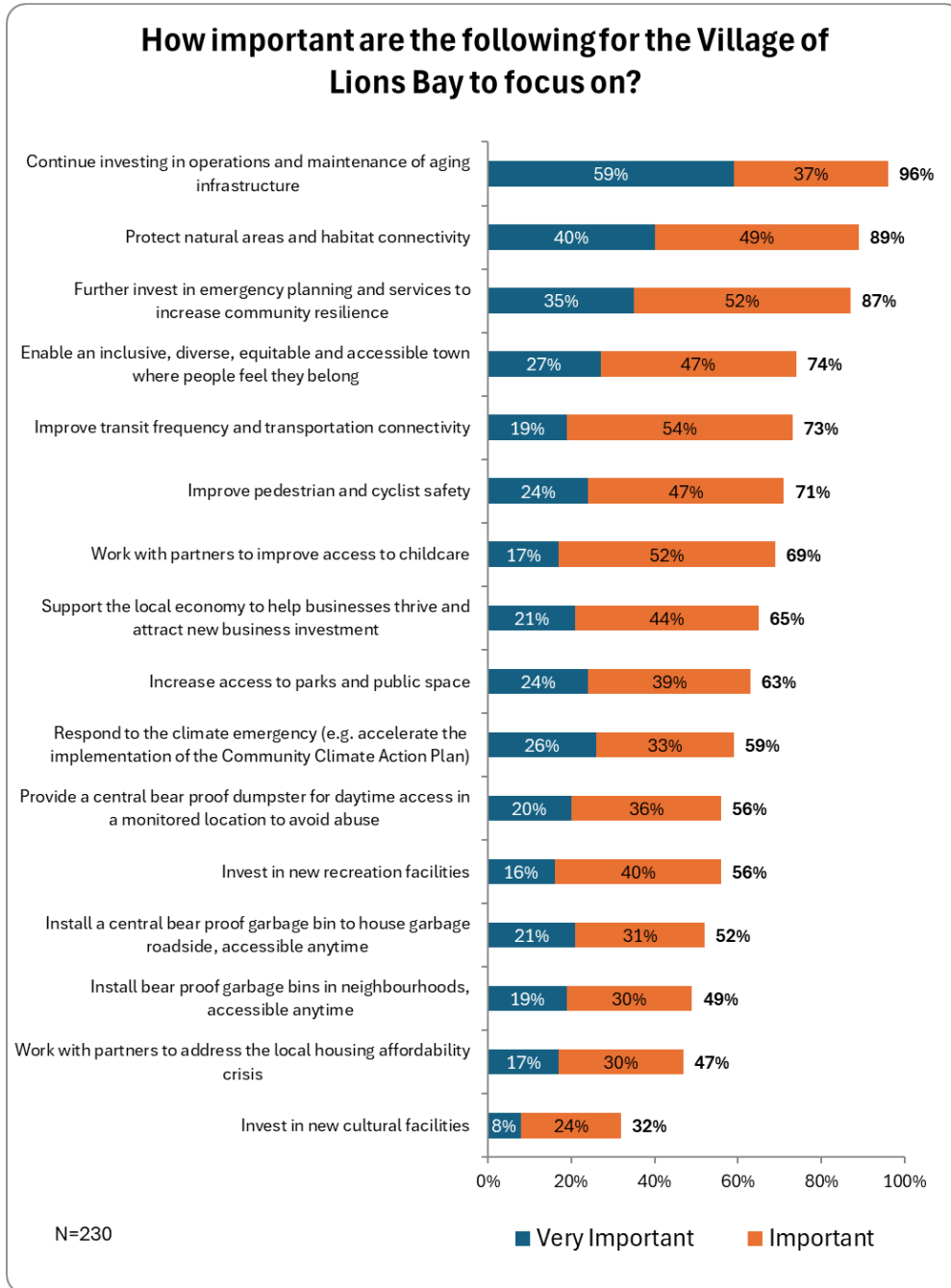


Seventy-six percent were satisfied with *The Village of Lions Bay online services* and **67%** reported satisfaction with *Environmental Protection*.

Only **38%** were satisfied with *long term financial planning*.

Section 3 – Trade-offs & Community Priorities

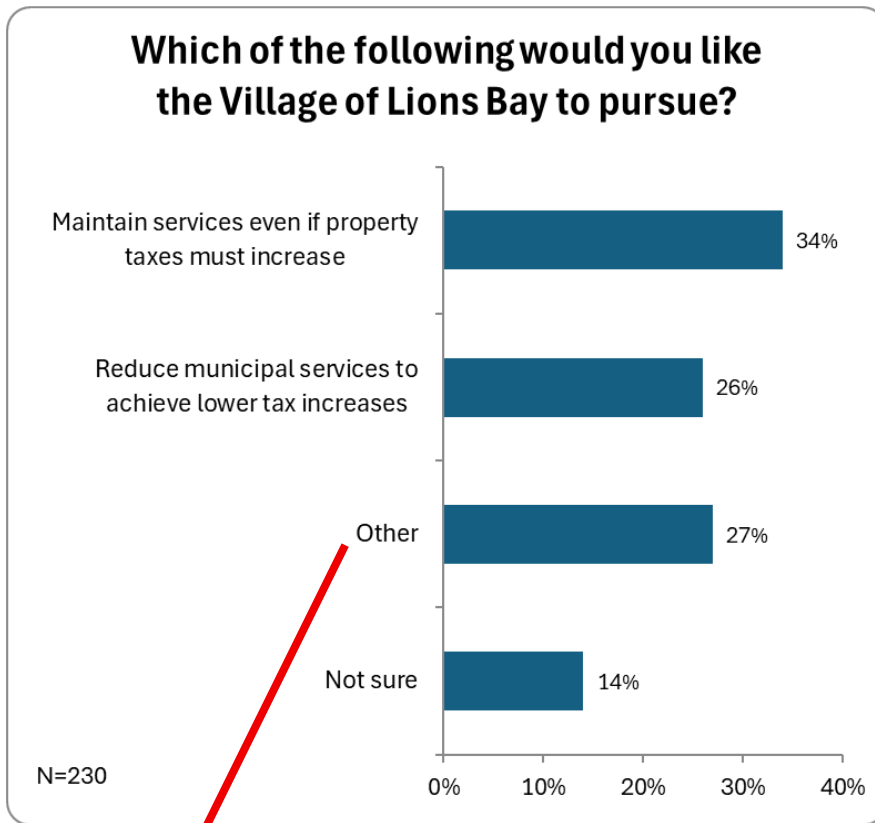
Q10. Areas of focus for the Village of Lions Bay



Ninety-six percent felt it was important that Lions Bay focus on *continuing to invest in operations & maintenance of aging infrastructure*.

Eighty-nine percent felt it was important to *protect natural areas and habitat connectivity* and **87%** would like the Village of Lions Bay to focus on *further investment into emergency planning and services to increase community resilience*.

Q11. Lions Bay Spending



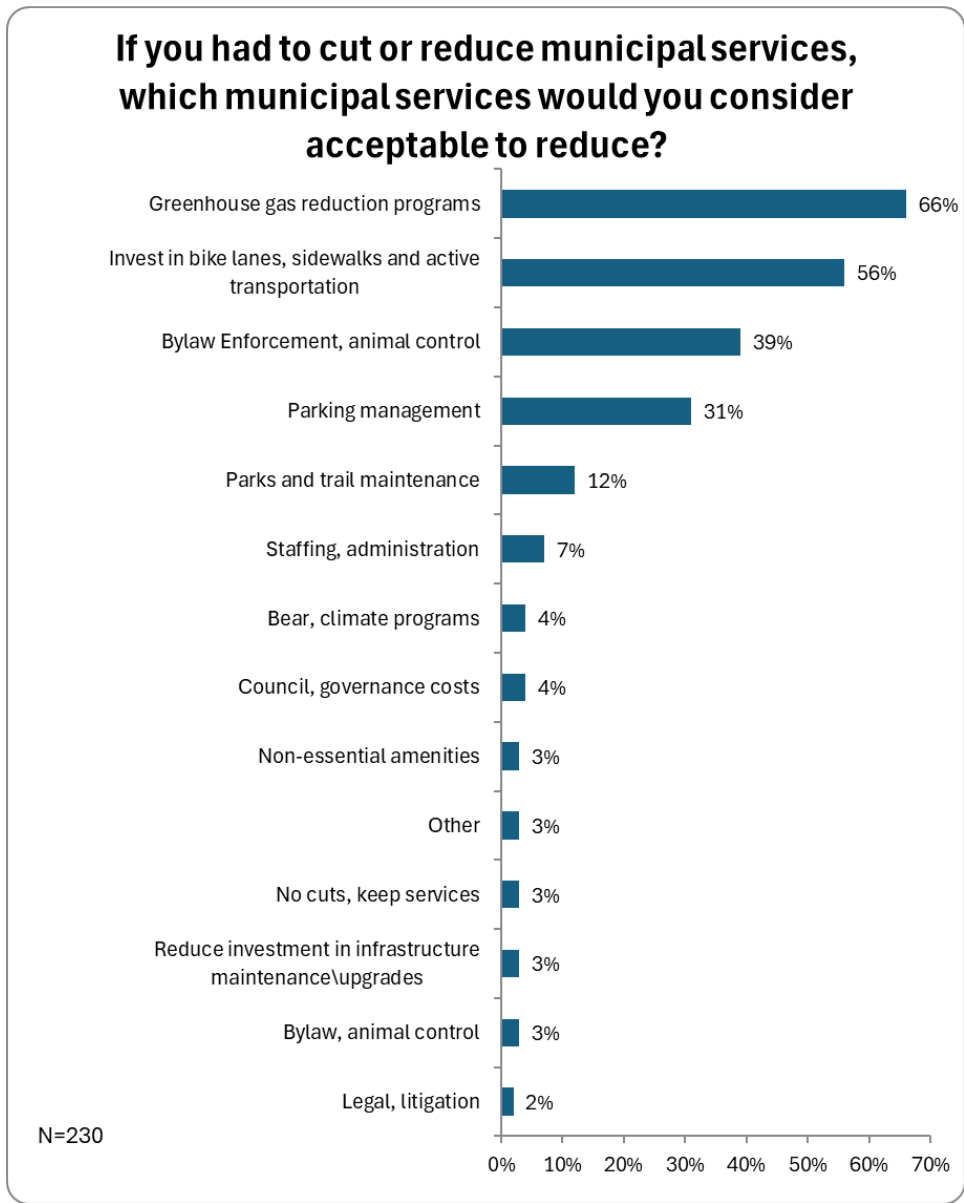
Thirty-four percent would like the Village of Lions Bay to *maintain services even if property taxes must increase* while **26%** said to *reduce municipal services to achieve lower tax increases*.



Reducing Spending, budgeting more effectively	37%
Development to increase tax base	23%
Service levels, efficiency	15%
Reduce legal and litigation costs	8%
Better governance and management of existing funds	7%
Reduce staffing and administration costs	5%
Infrastructure	4%
Other	1%
Base	61

Of the 61 Respondents (**27%**) who selected 'other', **37%** would like to see a *reduction in spending and budgeting more effectively*

Q12. Reducing or Cutting Services

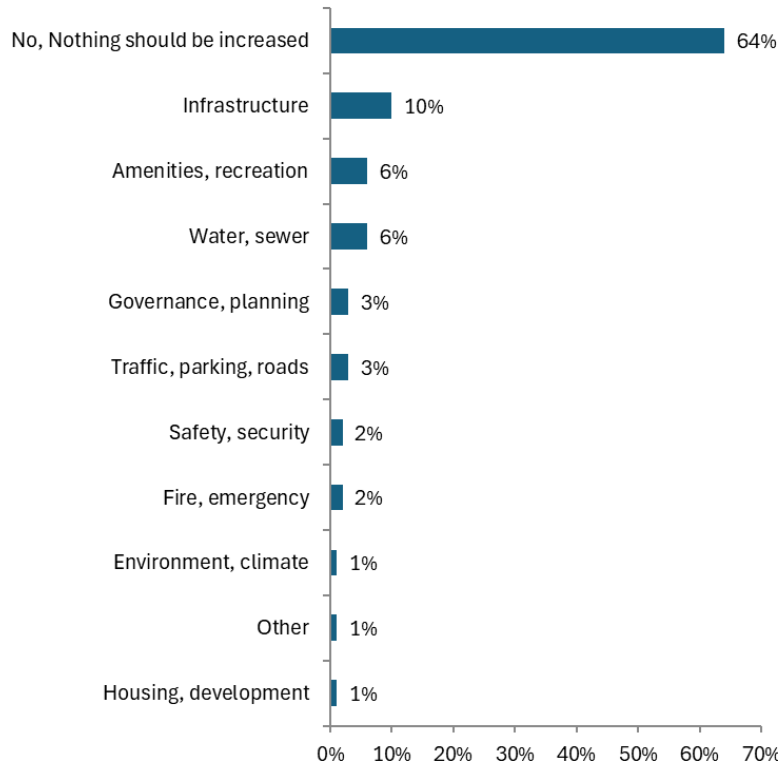


Sixty-six percent stated they would cut or reduce *Greenhouse gas reduction programs* and **56%** stated *Invest in bike lanes, sidewalks and active transportation*.

Bylaw enforcement had **39%** of Respondents agreeing to cut or reduce here and **31%** said *Parking management* would be acceptable to reduce or cut.

Q13. Tax Increases

Is there anything you are willing to increase taxes for, above the minimum tax increase required to balance the budget?

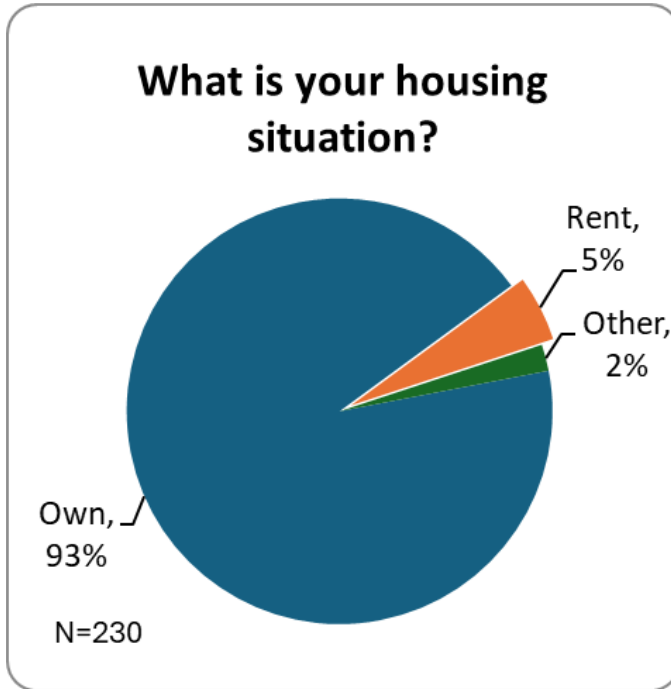


Sixty-Four percent of Respondents are *not* willing to increase taxes above the *minimum tax increase required to balance the budget.*

Ten percent were willing to increase taxes for *Infrastructure.*

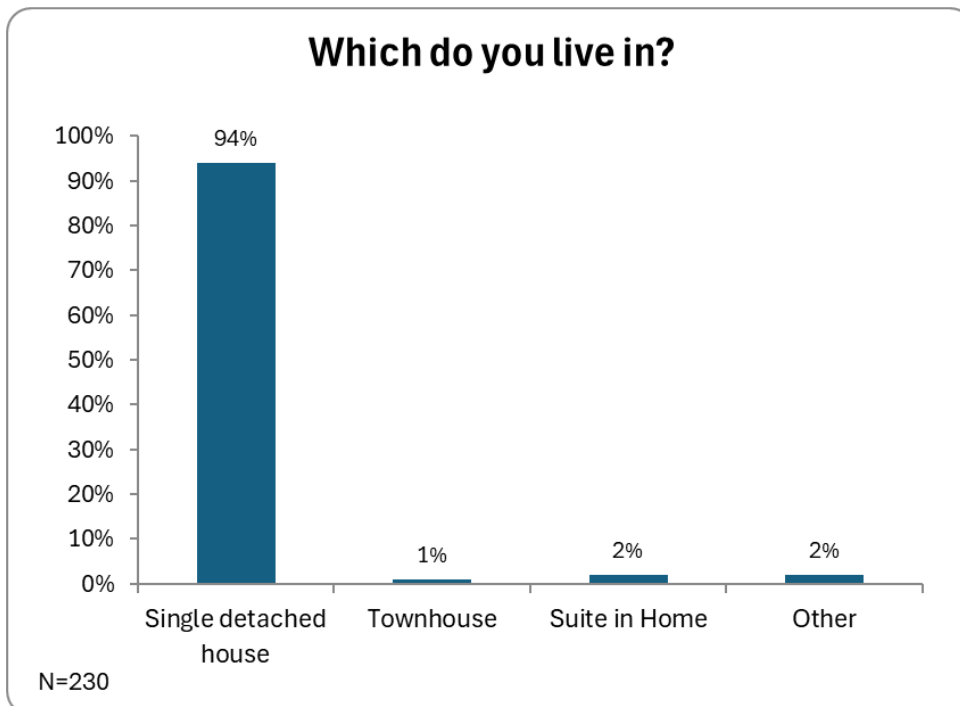
Section 4 – Housing

Q14. Renting or Owning



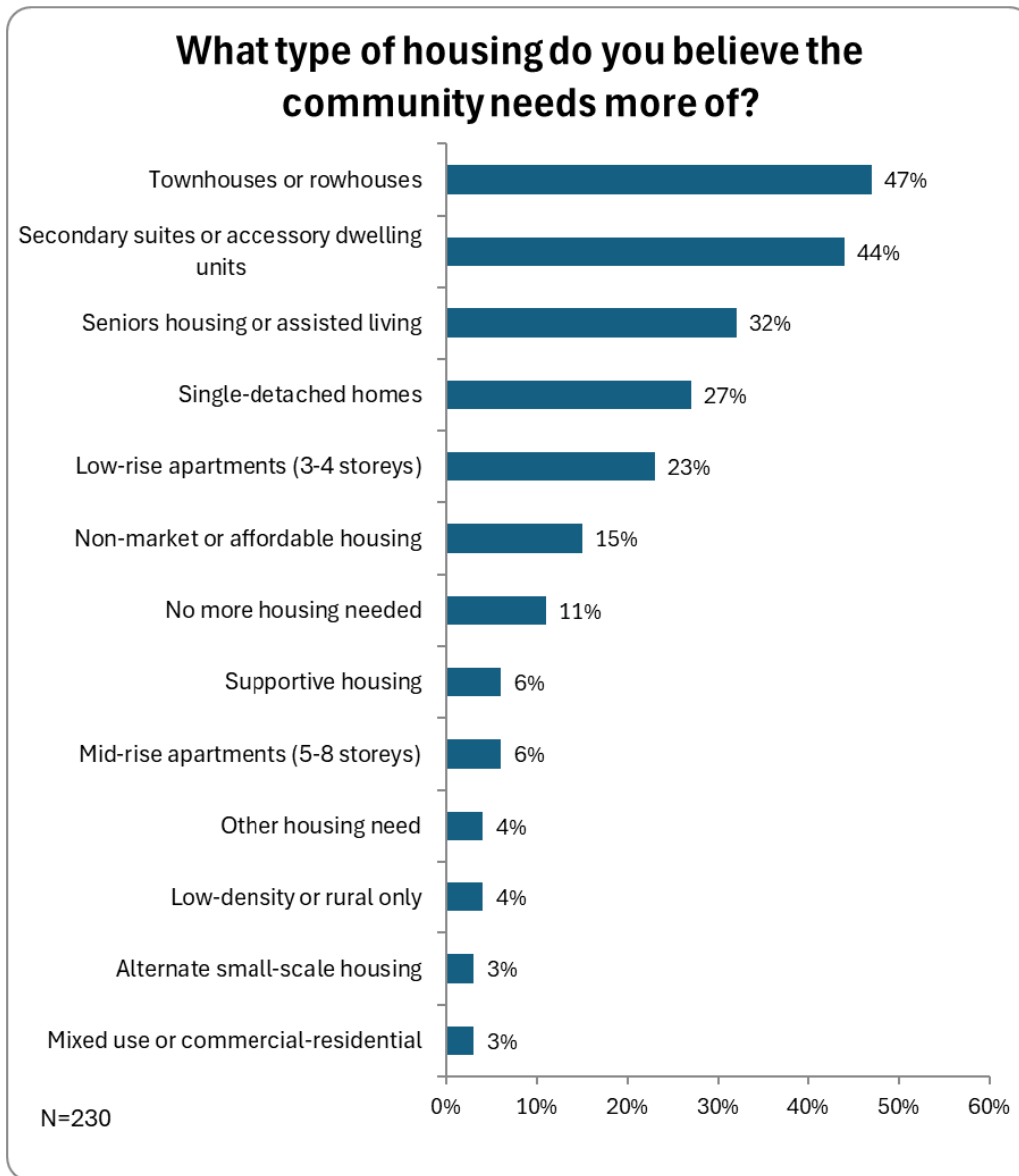
Of the 230 Respondents, **93%** stated that they *own* and **5%** said they *rent*.

Q15. Type of Home



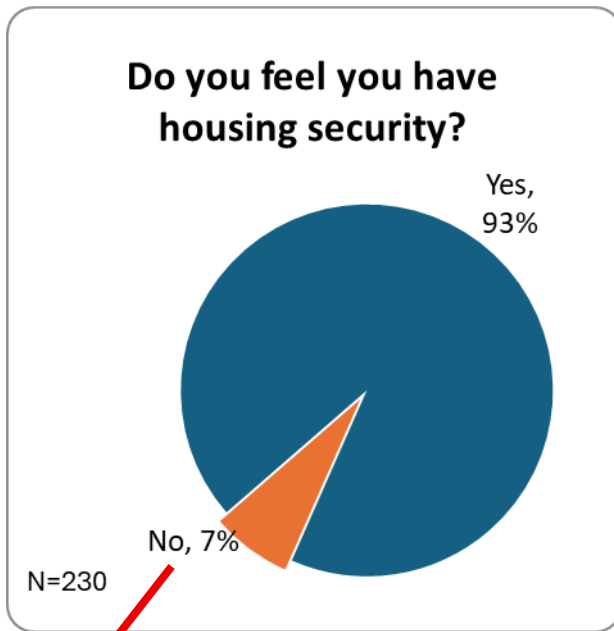
Ninety-four percent of Respondents said they live in a *single detached home* while only **1%** live in a *townhouse* and **2%** live in a *suite in a home*.

Q16. Housing Growth Areas



Forty-seven percent believe the community needs more *Townhouses / rowhouses*, and 44% would support more *secondary suites or accessory dwelling units*.

Q17. Housing Security



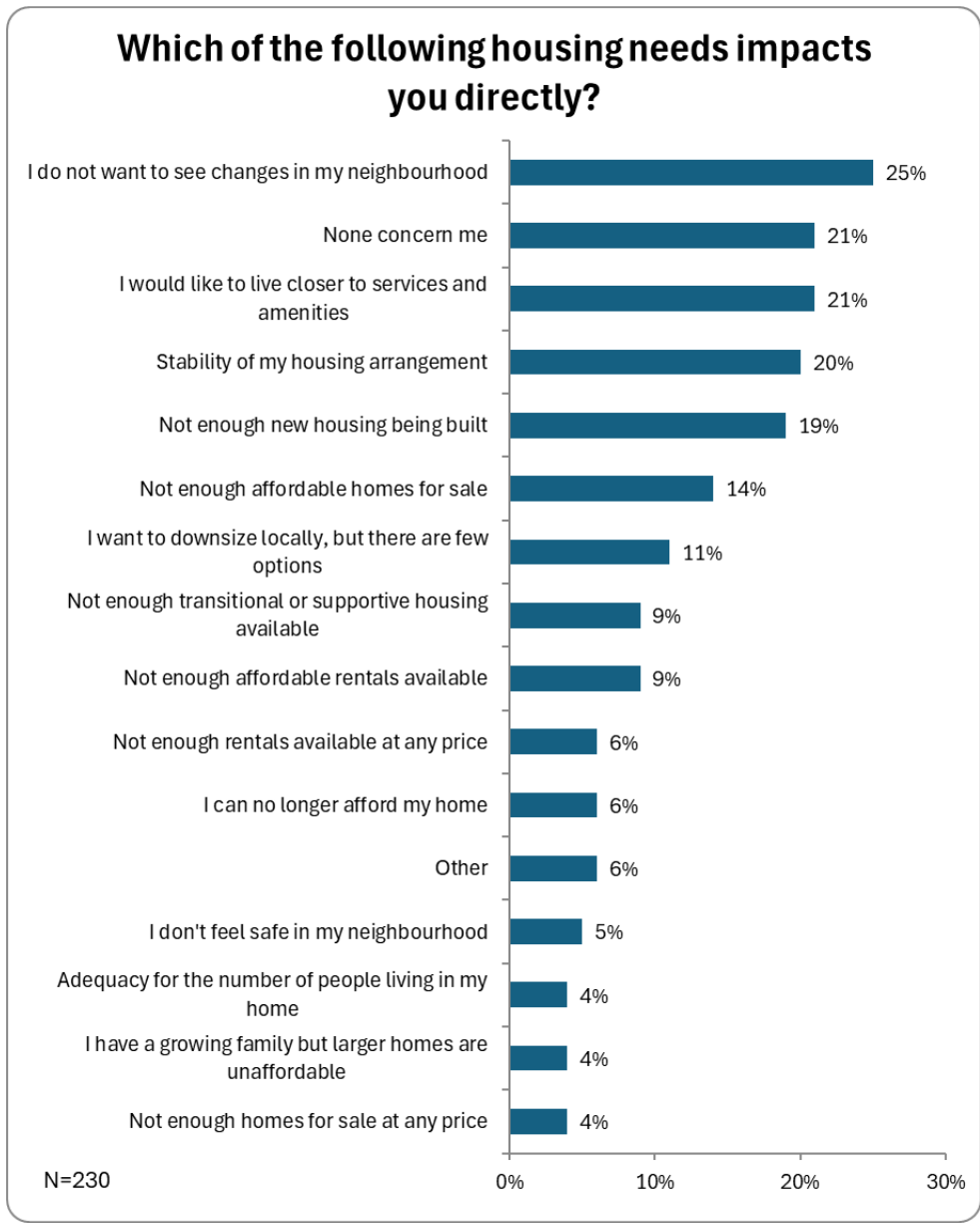
Ninety-three percent feel that they *have housing security*.

Why do you NOT feel you have housing security?

Costs or affordability	28%
Natural hazards and insurance risk	20%
Mortgage or debt pressure	18%
Safety, crime and security	15%
Taxes and home value	10%
Other Reasons	10%
Base	16

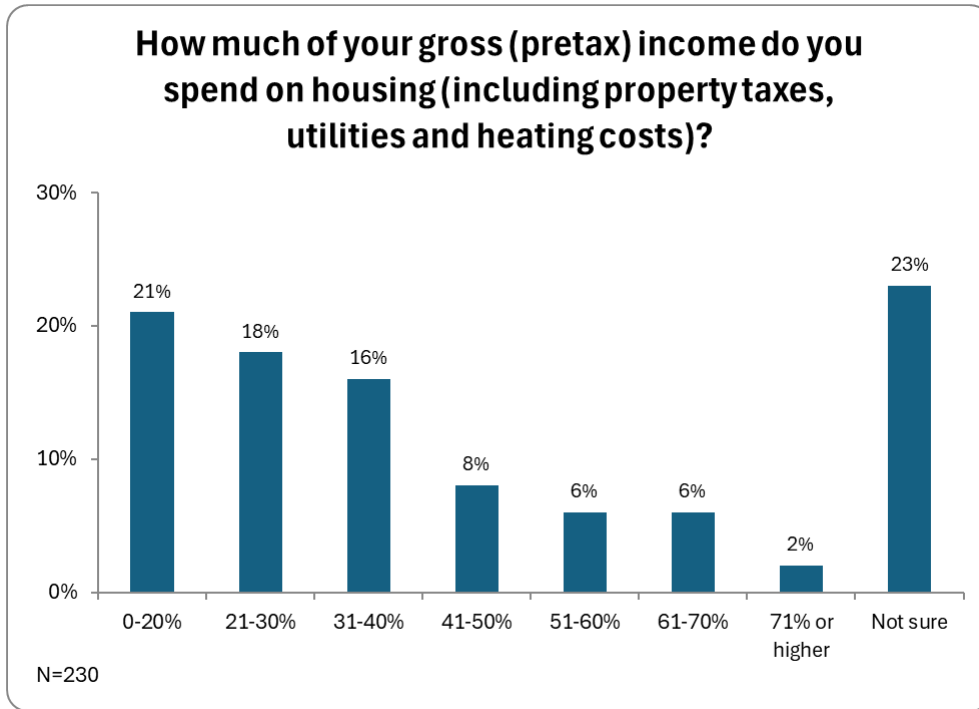
Of the **16** Respondents who stated they don't feel that they have housing security, *cost and affordability* was given as a reason by **28%**.

Q18. Housing Needs



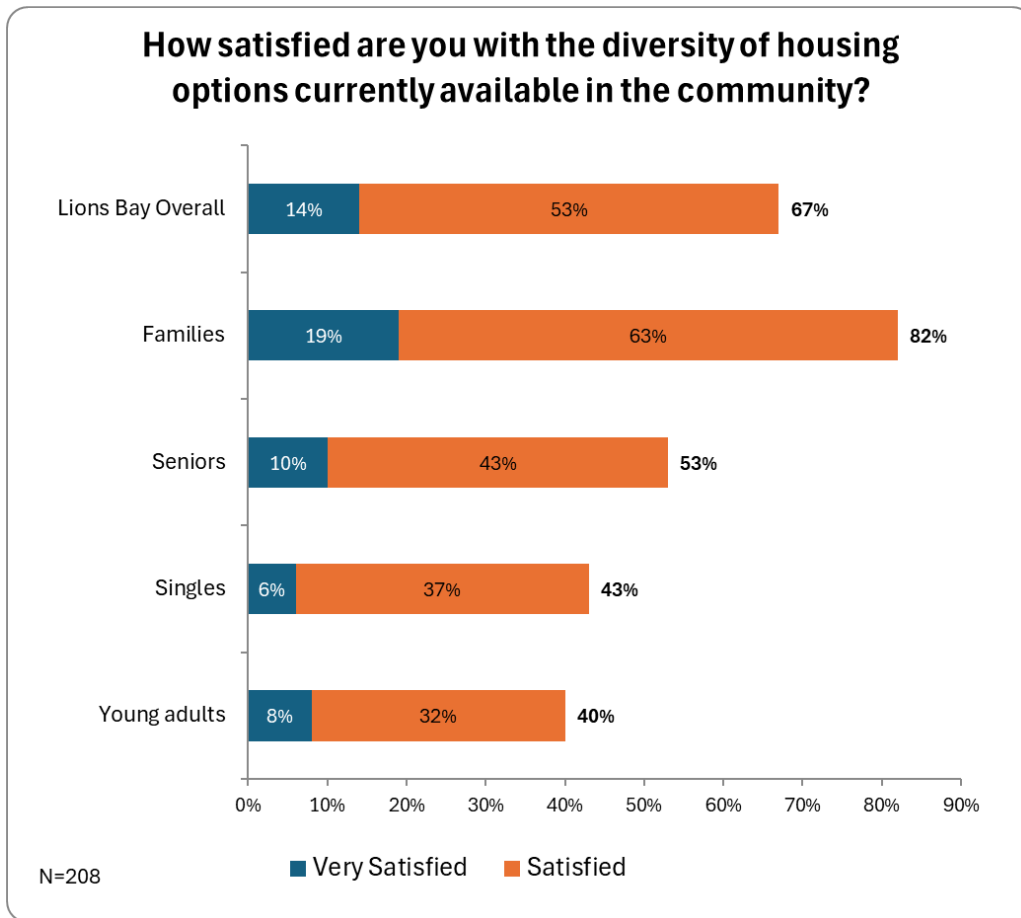
Twenty-five percent of Respondents *do not want to see changes in their neighbourhood*, **21%** would like to live closer to services and amenities.

Q19. Housing – Costs & Spending



Twenty-one percent of Respondents say they *spend up to 20% of their gross income on housing costs* and **18%** spend between 21%-30% on housing costs.

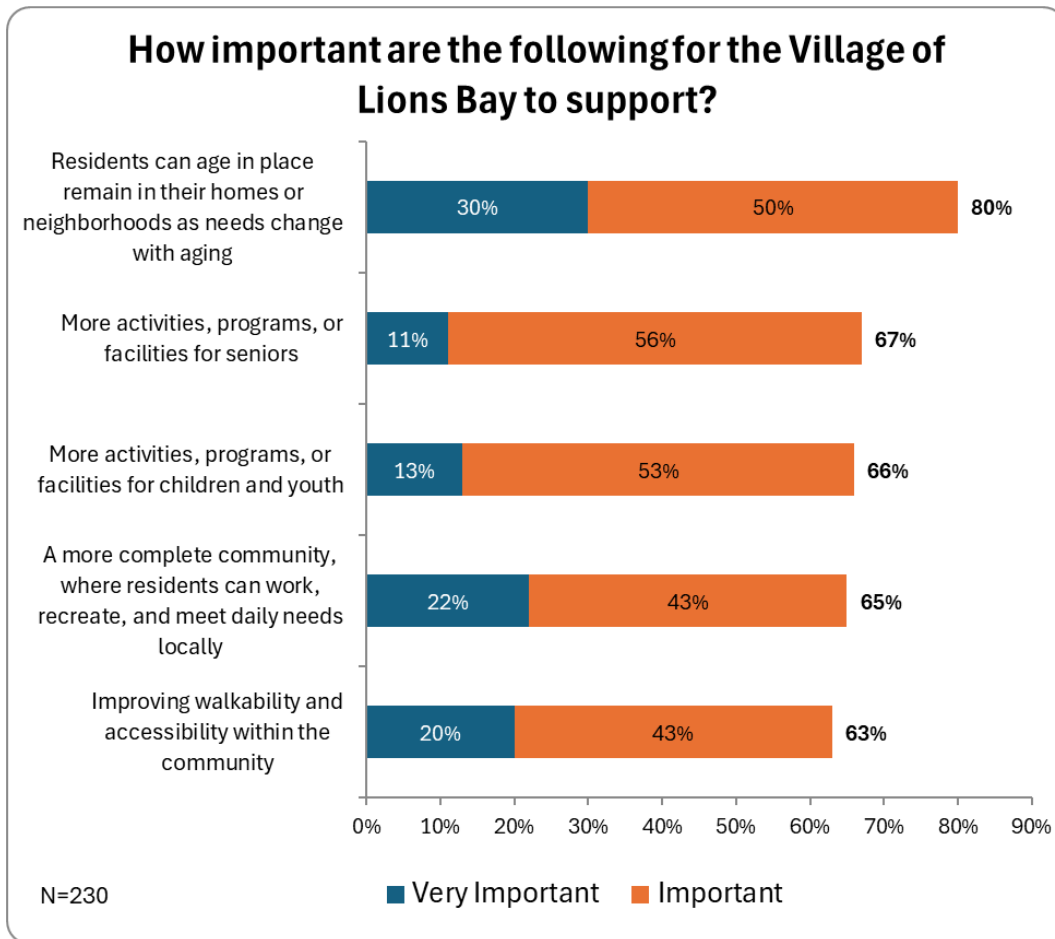
Q20. Housing Diversity



Overall, **67%** are satisfied with the diversity of housing options in Lions Bay.

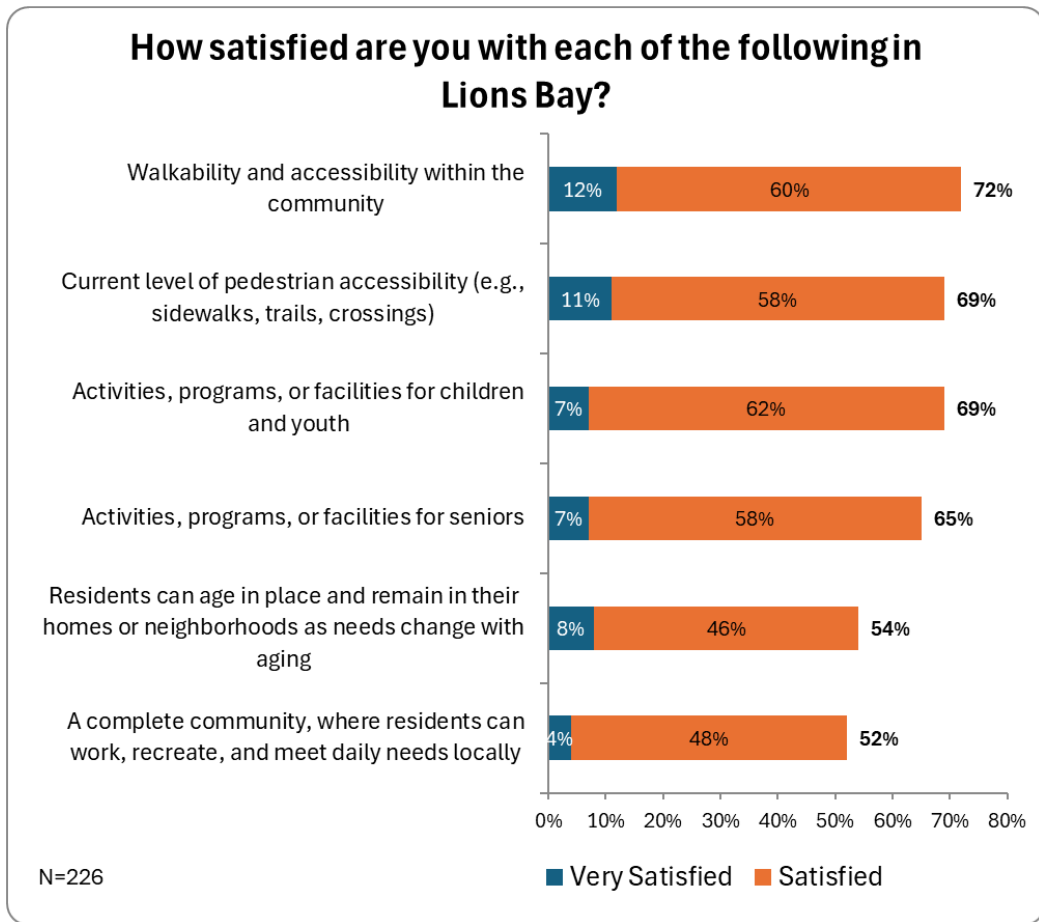
Eighty-two percent of Respondents are satisfied with the *diversity of housing for families*, **53%** are satisfied with the housing options currently available for *Seniors*.

Q21. Lions Bay Housing Supports



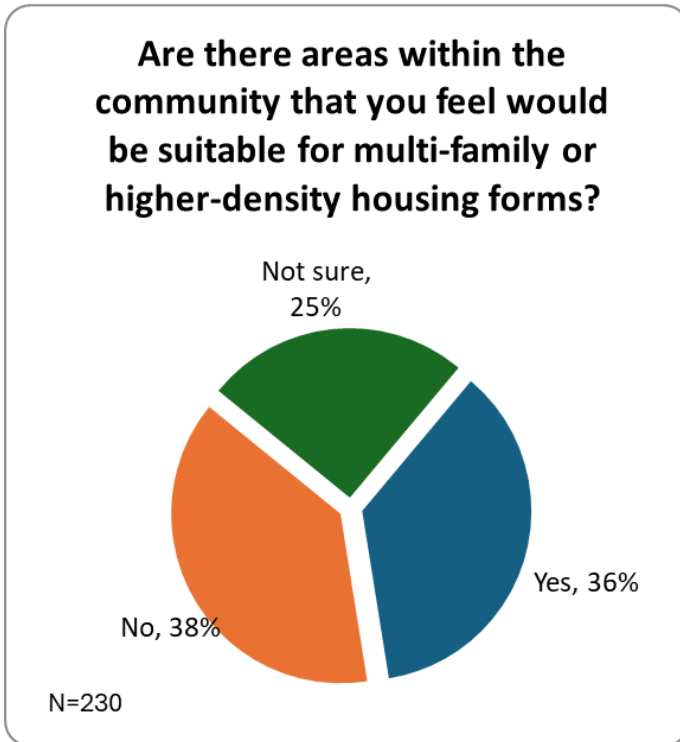
Eighty percent feel it's important that *Residents can age in place, remain in their homes or neighbourhoods as needs change with aging.* Sixty-seven percent felt it is important for Lion Bay to support *more activities, programs or facilities for seniors.*

Q22. Satisfaction with Housing



Seventy-two percent were satisfied with the *walkability and accessibility within the community*. Sixty-nine percent said they were satisfied with the *current level of pedestrian accessibility*, **69%** were satisfied with the *activities, programs, or facilities for children and youth*.

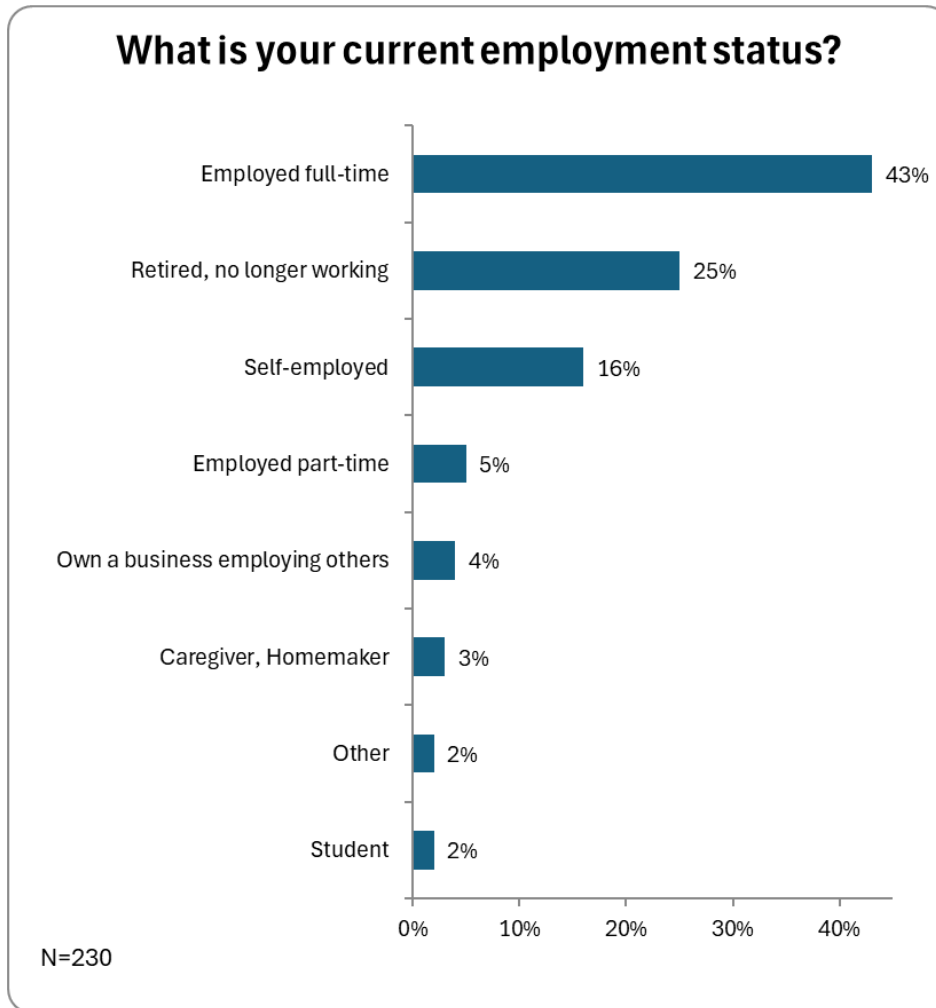
Q23. Multi-Family Housing



Thirty-six percent feel that *there are areas within the community that would be suitable for multi-family or higher density housing forms*, and **38%** do not feel there are suitable areas.

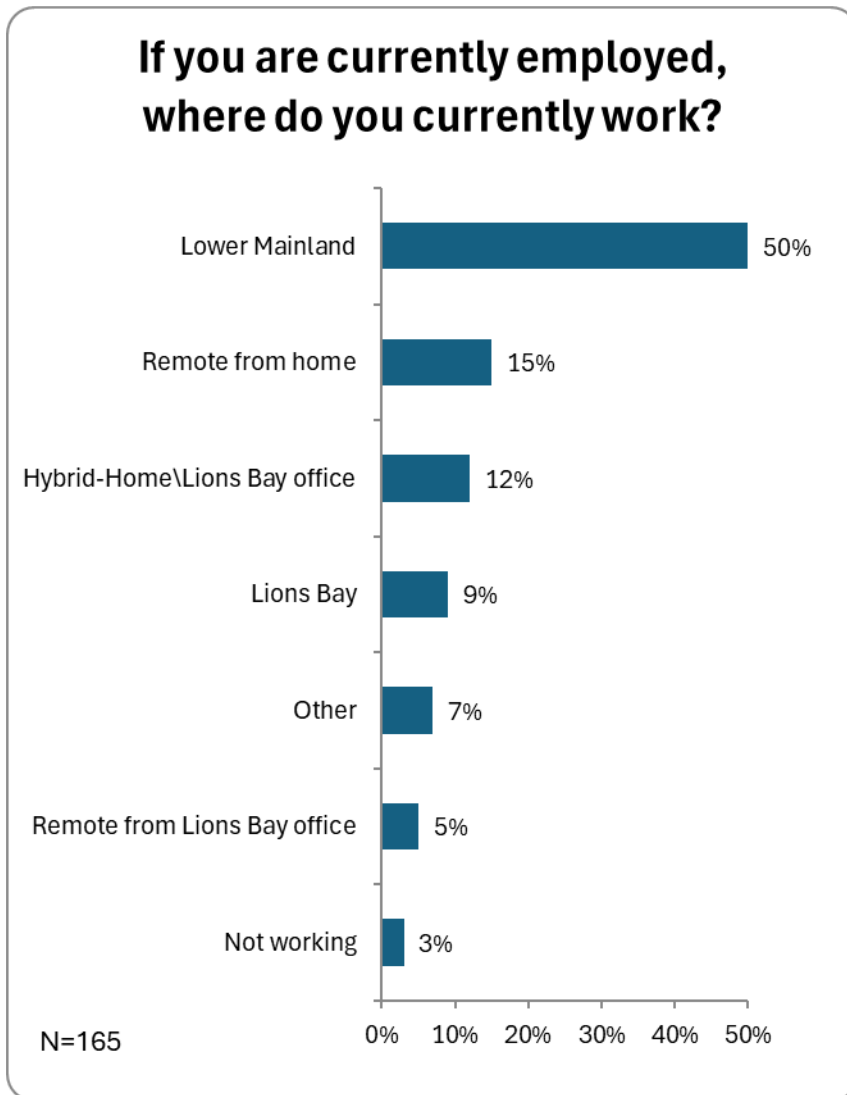
Section 5 – Employment

Q24. Current Employment Status



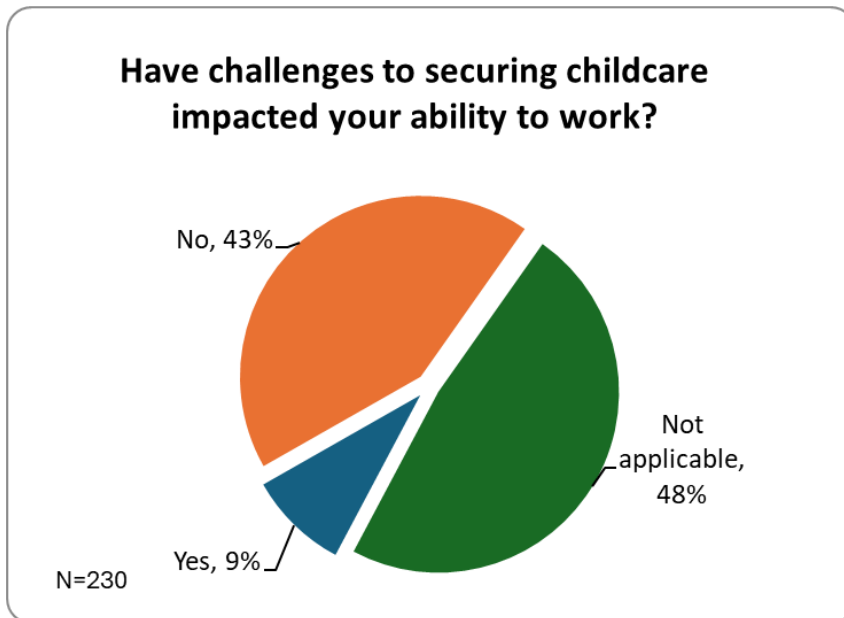
Forty-three percent of Respondents are *employed full time*, **25%** are *retired* and **16%** are *self-employed*.

Q25. Place of Employment



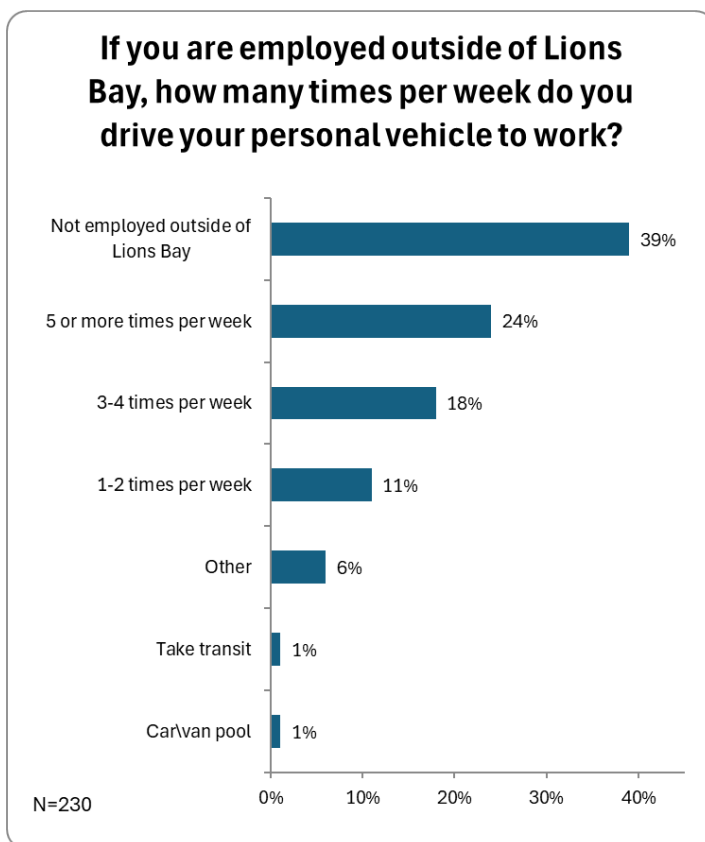
Among people who said they are currently employed, **50%** of those Respondents *work in the Lower mainland, 15% work remote from home and 12% work a hybrid schedule from their Lions Bay office and home.*

Q26. Childcare



Nine percent have had challenges securing childcare that impacted their ability to work.

Q27. Personal Vehicle Use

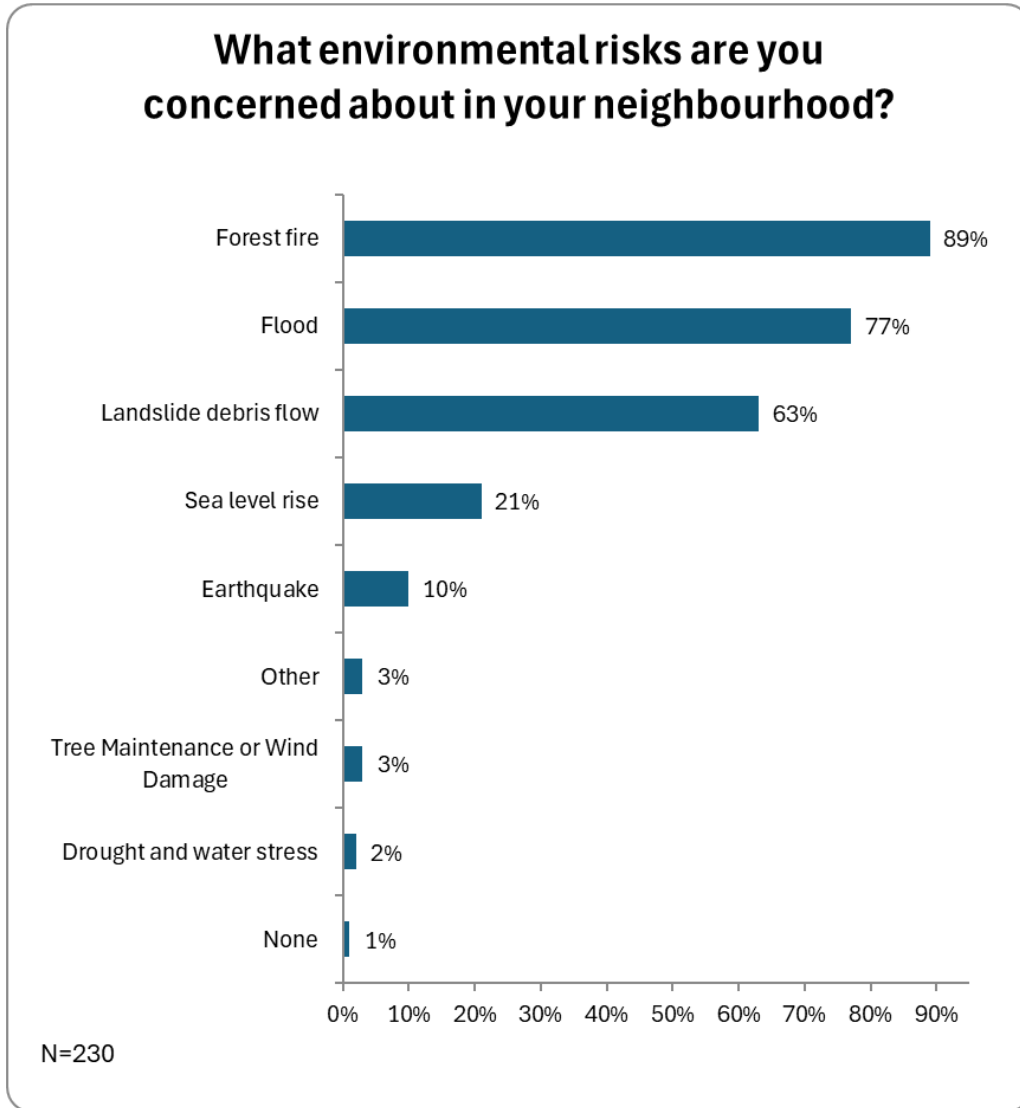


Thirty-nine percent of Respondents stated that *they are not employed outside of Lions Bay*,

Twenty-four percent drive their personal vehicle outside of Lions Bay to work *5 times or more per week* and **18%** drive their personal vehicle to work *3-4 times per week*.

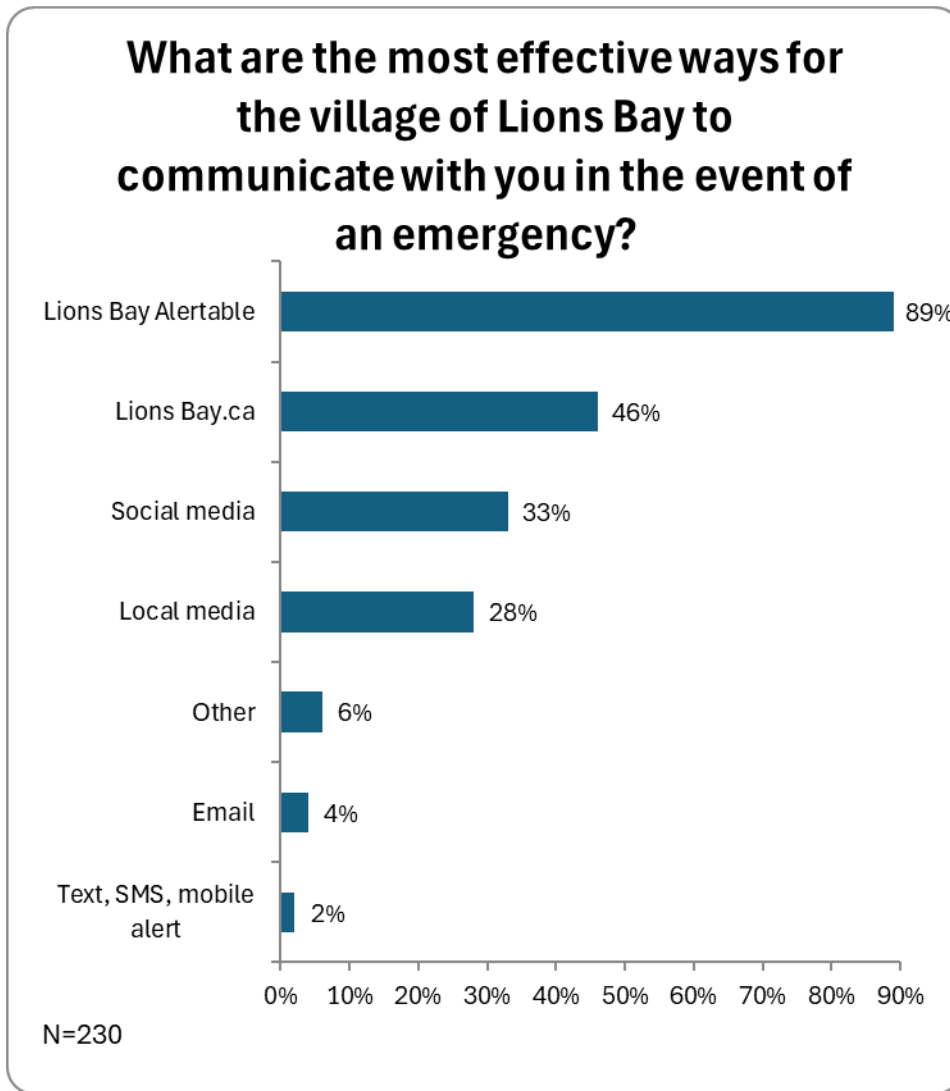
Section 6 - Community Resilience

Q28. Environmental Risk Concerns



When asked what environmental risks Respondents are concerned about in their neighborhoods, **89%** shared concerns about *forest fires*, **77%** about *floods* and **63%** about *landslide debris flow*.

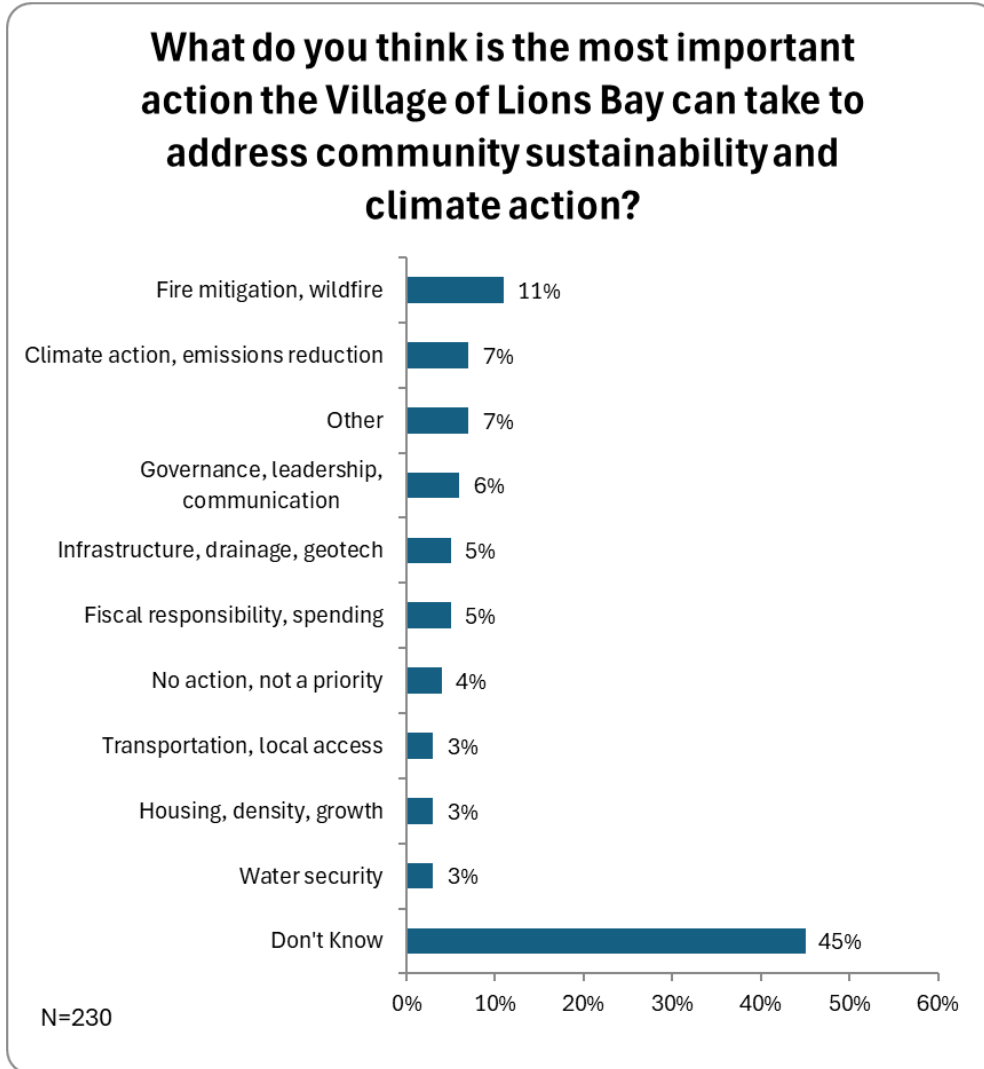
Q29. Communications



Eighty-nine percent feel the most effective way for the Village of Lions Bay to communicate in the event of an emergency is *Lions Bay Alertable*, and **46%** said the most effective way for them to be notified would be *LionsBay.ca*.

Section 7 – Climate Adaptation & Mitigation

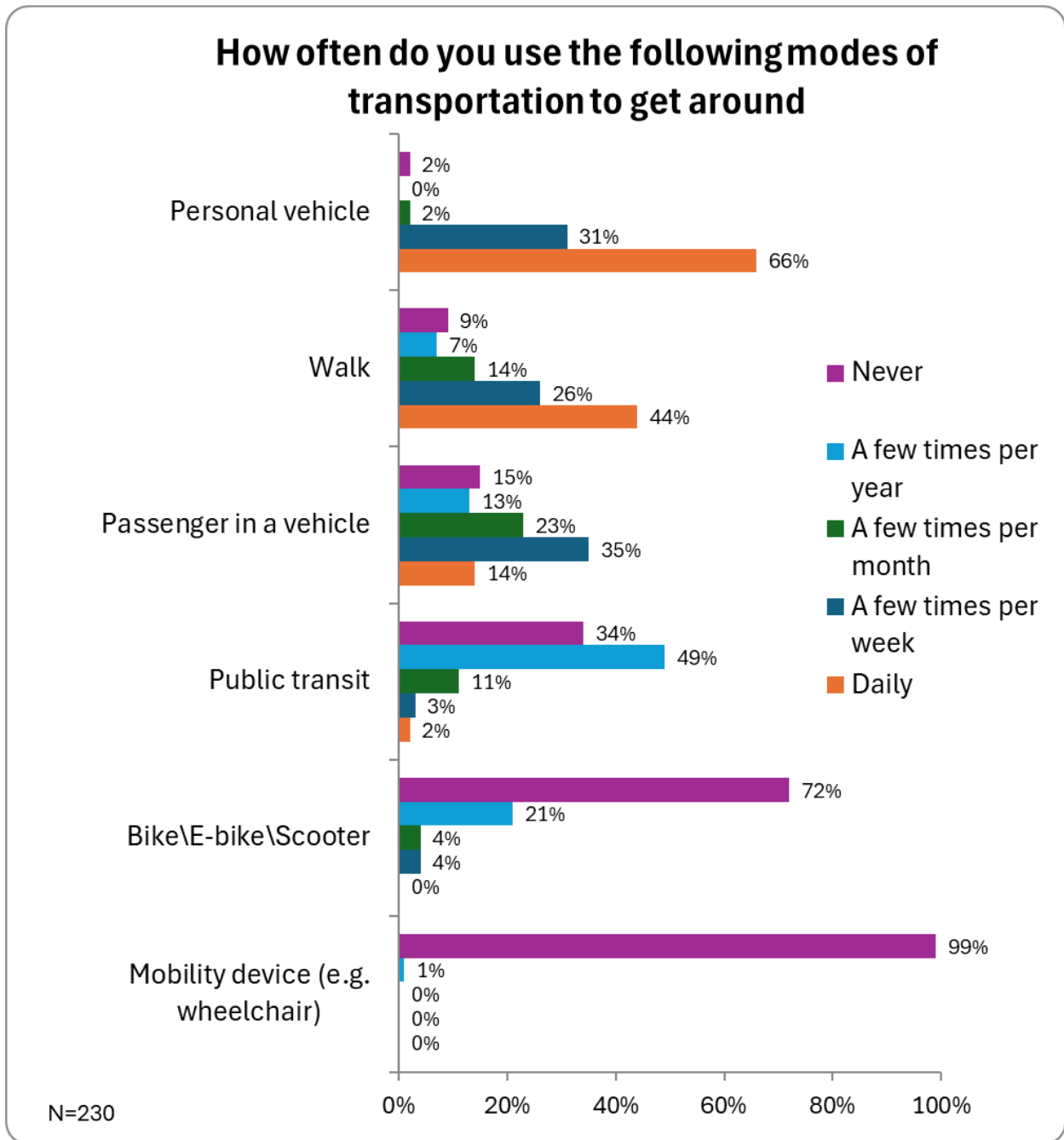
Q30. Sustainability



Forty-five percent 'Don't know' about the most important action for Lions Bay to address community sustainability and climate action.

Eleven percent felt it was important for the Village to focus on *fire mitigation and wildfires*.

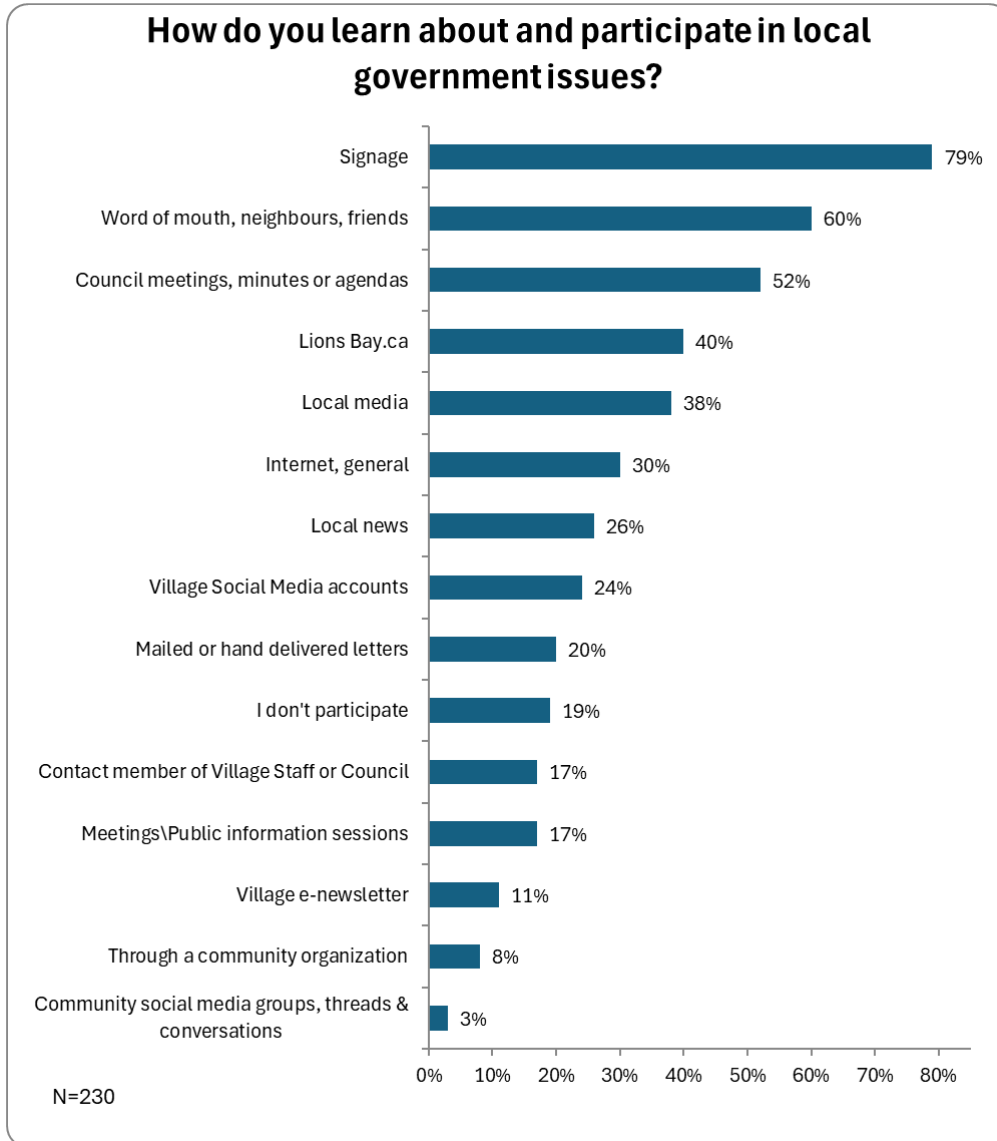
Q31. Modes of Transportation



The most common mode of transportation used by Respondents to get around is their personal vehicle (66% use them *daily*). Forty-four percent walk *daily*.

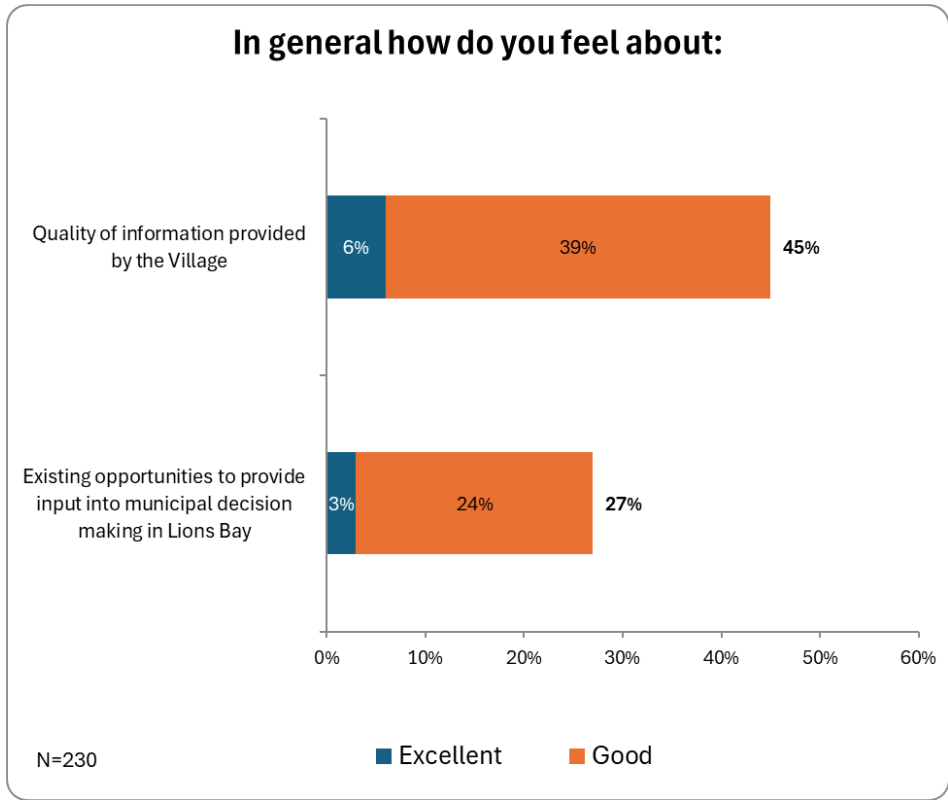
Section 8 – Connection & Engagement

Q32. Local Government Issues



Seventy-nine percent of Respondents rely on *signage* to learn about and participate in local government issues, **60%** learn by *word of mouth*, and **52%** learn from *council meetings, minutes or agendas*.

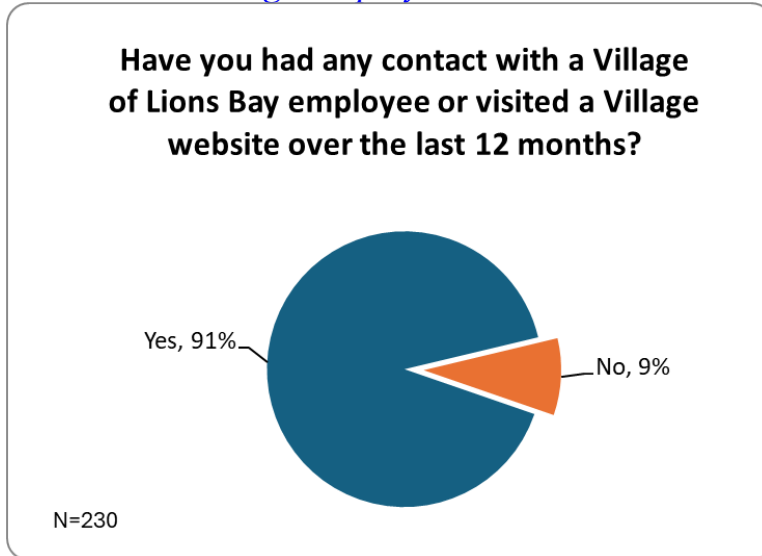
Q33. Information Provided by the Village



Forty-five percent of Respondents feel either good or excellent about the *quality of information provided by the village* and **27%** feel positively about *existing opportunities to provide input into municipal decision making in Lions Bay*.

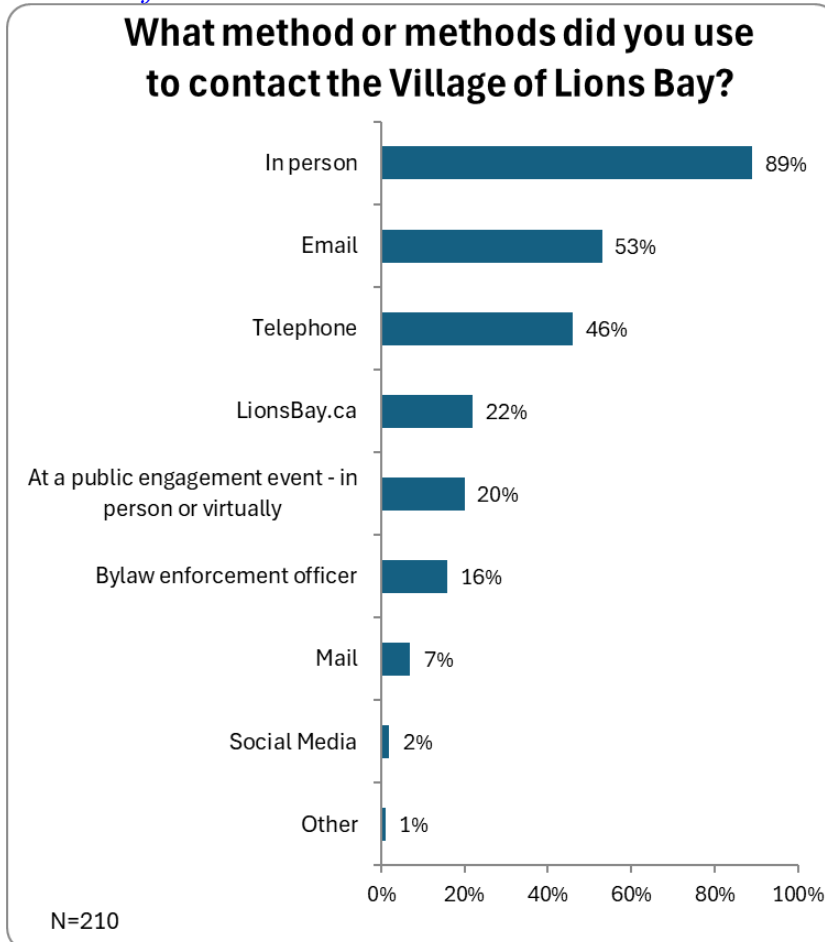
Section 9 – Village Responsiveness

Q34. Contact with Village Employees



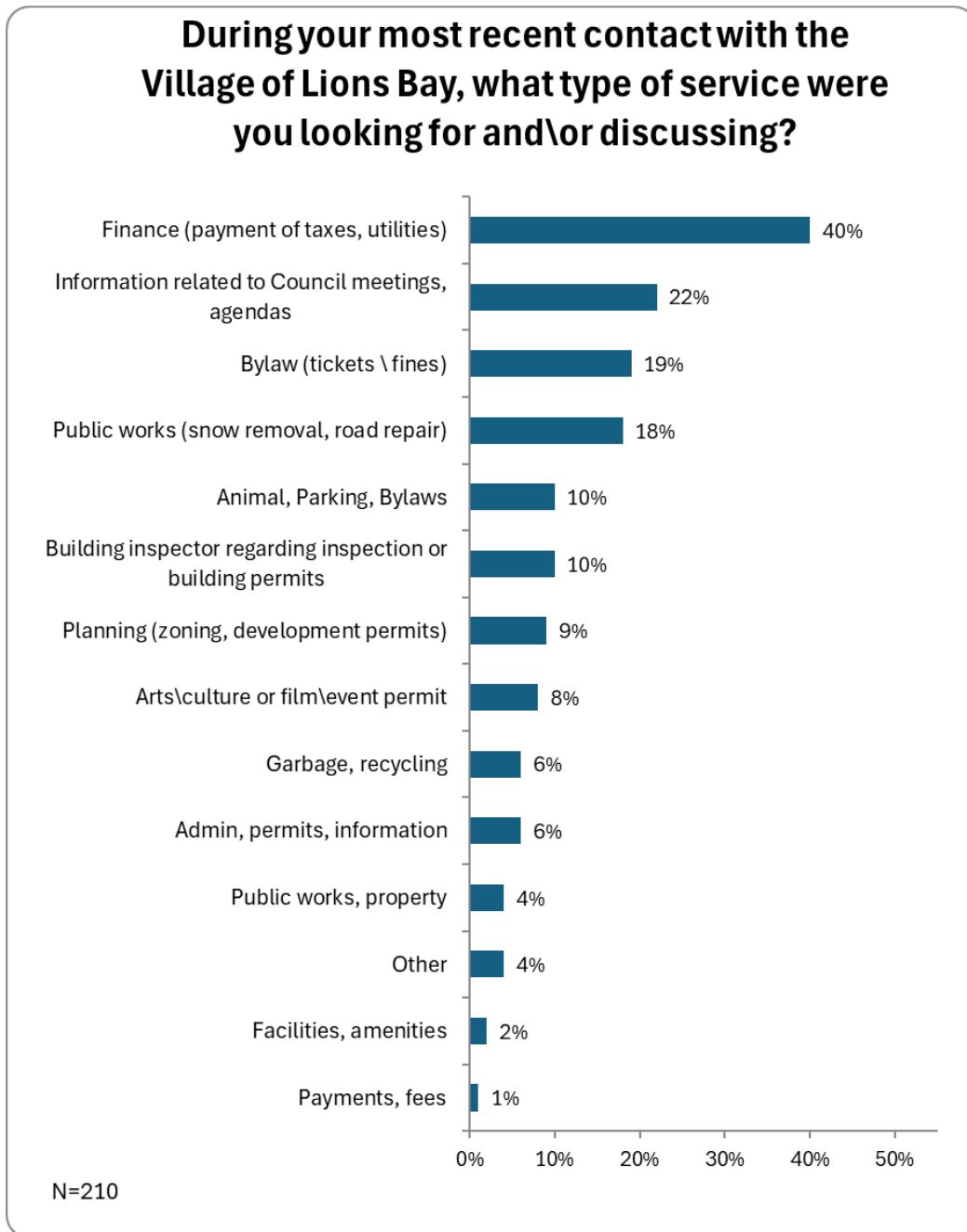
Ninety-one percent of Respondents *have had contact with a Village of Lions Bay employee or visited the website in the last 12 months, 9% have not.*

Q35. Methods of Contact



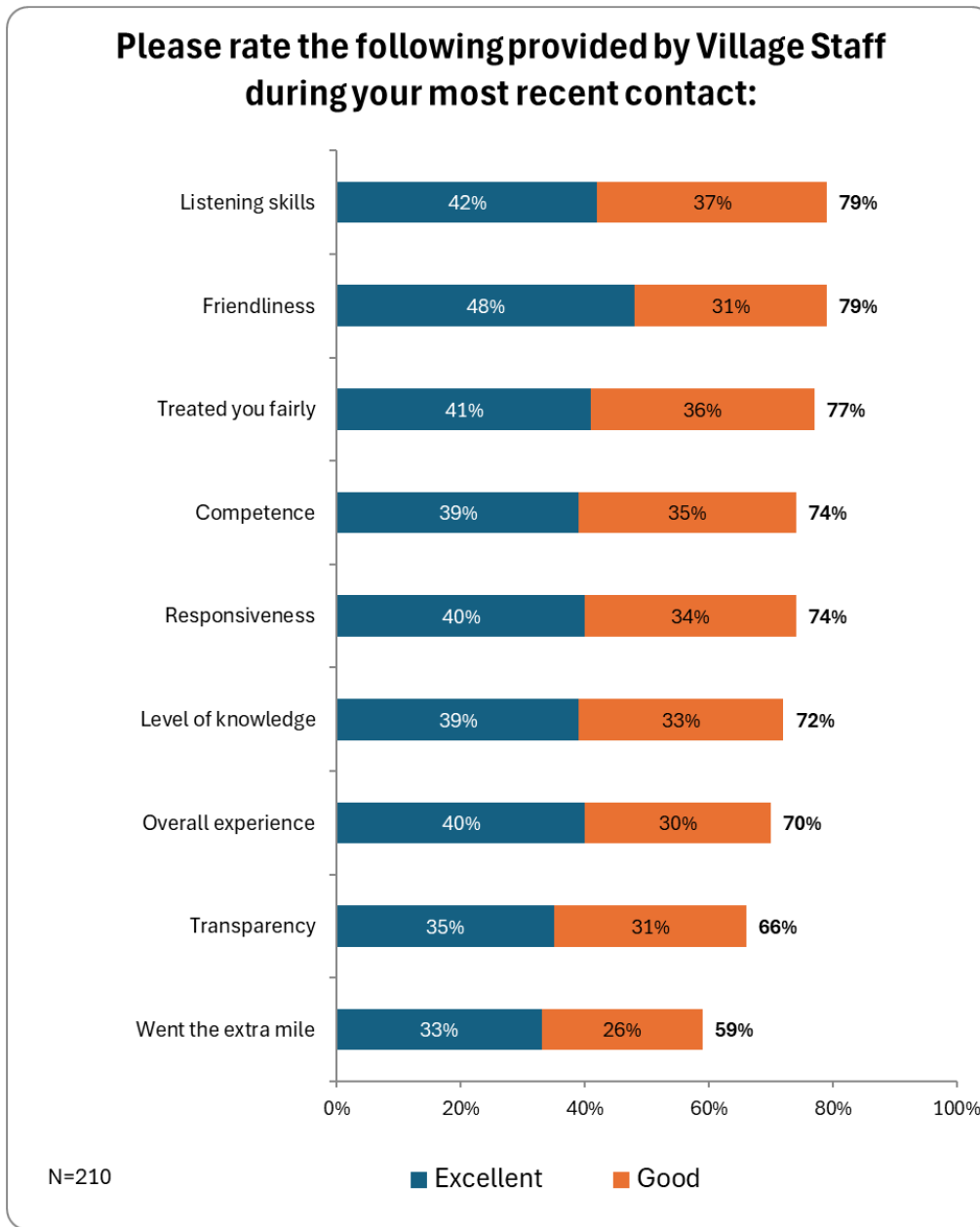
Of those who had contact with the Village of Lions Bay, **89%** did so *in person*, **53%** used *email*, **46%** used *the telephone*.

Q36. Services Sought Out



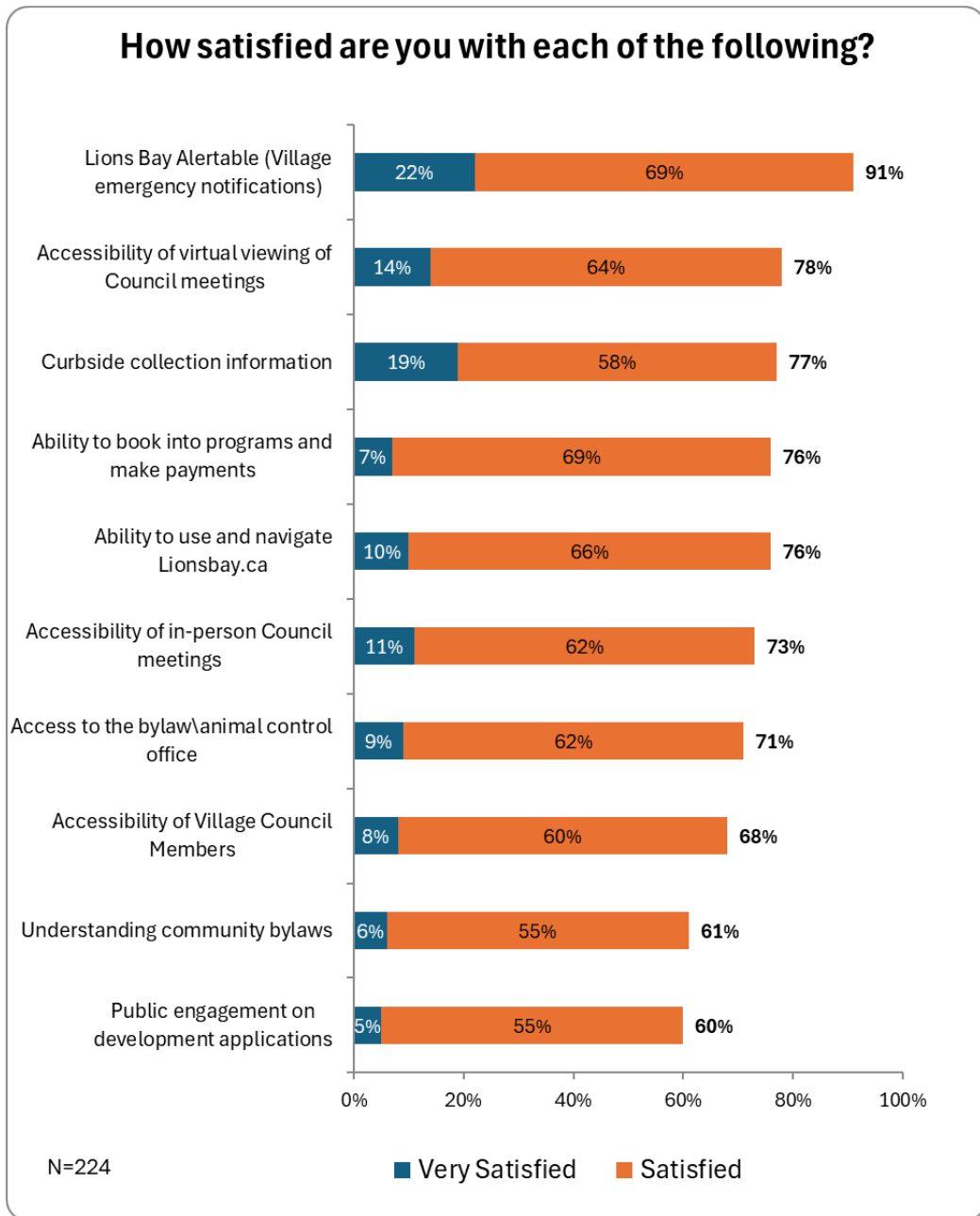
Forty percent of Respondents who had contact with the Village of Lions Bay were seeking services related to *finance*, **22%** wanted some *information related to council meetings and agendas*, and **19%** were in contact with the village regarding *bylaw tickets or fines*.

Q37. Rating Village Staff



Seventy-nine percent of Respondents rated village staff positively on their *friendliness*, and **79%** were rated positively on their *listening skills*.

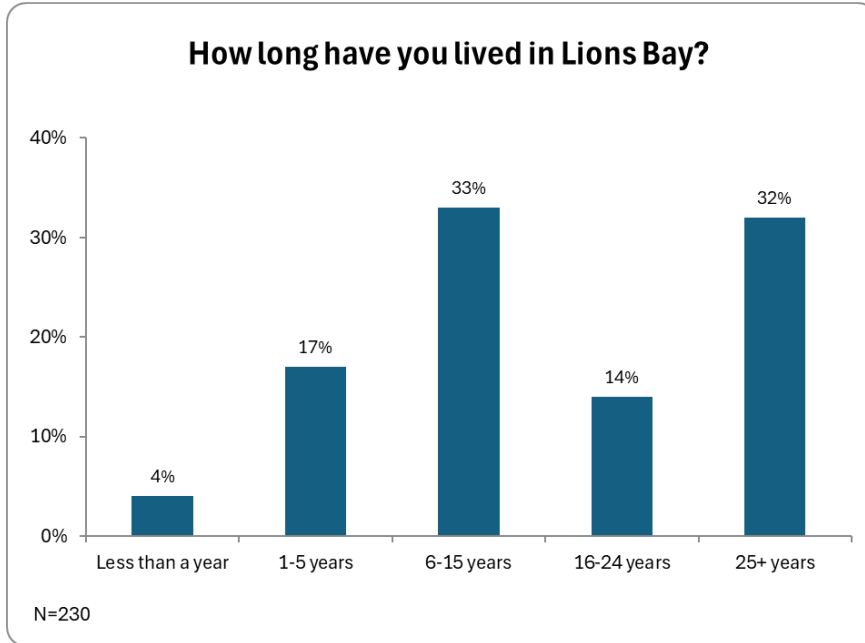
Q38. Satisfaction with Village



Ninety-one percent were satisfied with *Lions Bay Alertable*, 78% were satisfied with *accessibility of virtual viewing of council meetings*; and 77% were satisfied with the *curbside collection information*.

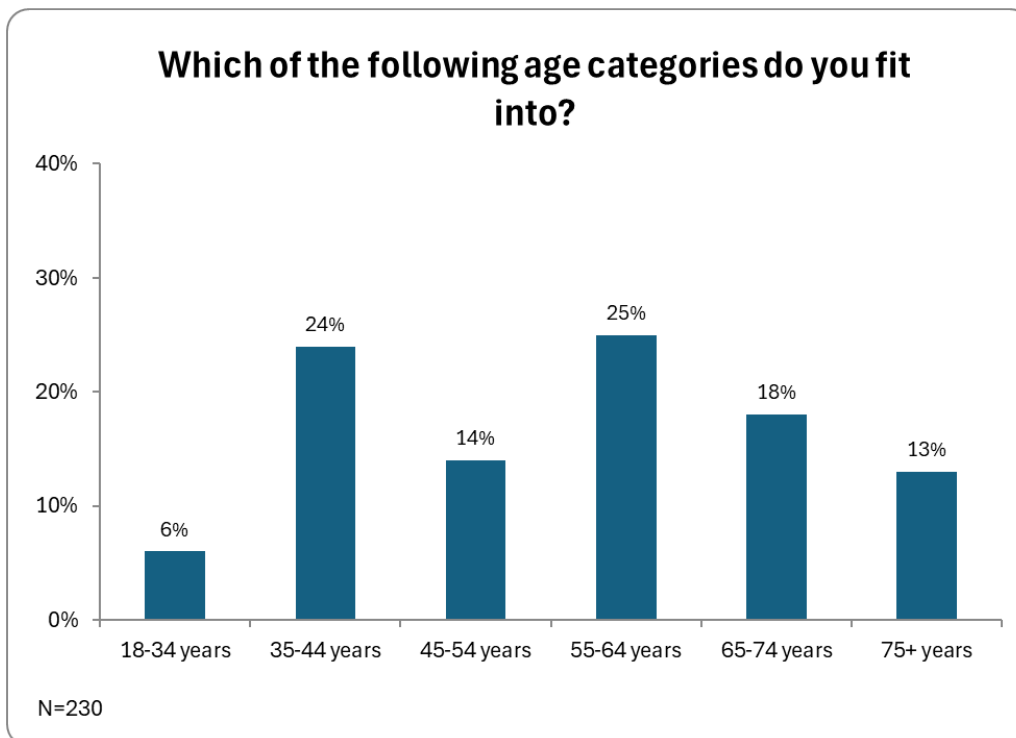
Section 10 – About You

Q39. How long You've Lived In Lions Bay



Thirty-two percent of Respondents have *lived in Lions Bay for 25 years or more*, **33%** have lived in the village between 6-15 years.

Q40. Your Age



Twenty-five percent of respondents were *aged 55-64 years*, **31%** were 65 years or older.

Appendices

Appendix 1 – Online Questionnaire

Appendix 2 – Detailed Tables

Appendix 1 – Online Questionnaire

We invite you to share your thoughts on Village of Lions Bay programs and services, and what it's like for you living in Lions Bay. Your input will help staff prioritize projects and community investment and improve staff's understanding of the values and priorities of residents. Respondents are guaranteed anonymity.

How would you rate the following aspects of living in Lions Bay:

	Poor	Average	Good	Excellent
A place to raise children	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
A place to raise teenagers (13-18 years old)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
A place for 19-34 years old to establish themselves	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
A place to meet people and make friends	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
A place to be involved with the community	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
A place to work	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
A place to retire	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
A place to age in place	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The overall quality of life in Lions Bay	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Please rate your level of agreement with the following statements:

	Strongly Disagree	Disagree	Agree	Strongly Agree
I receive good value for the municipal taxes I pay	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The Village of Lions Bay listens to citizens & encourages their involvement in making decisions	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Lions Bay is inclusive and accepting of all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I feel safe in the community	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The Village of Lions Bay decision makers have the best interests of the community in mind	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I feel optimistic about living in Lions Bay	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Compared to 5 years ago, how do you feel the overall quality of life in Lions Bay has changed?

1. Improved -> Why?
2. Stayed the same
3. Worsened -> Why?
4. Not applicable

In your opinion, what is the single MOST important issue facing the Village of Lions Bay that you feel should receive the greatest attention from local leaders? [PROVIDE ONE ISSUE ONLY]

1. Most important issue:
2. Don't Know

How satisfied are you with each of the following Utility & Public Services?

	Not at all Satisfied	Not Satisfied	Satisfied	Very Satisfied	Not sure \ Not applicable
Public washrooms	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Drinking water fountains	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Street lighting	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Curbside collection of garbage	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Curbside collection of recycling	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Curbside collection of organics	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Recycling options (other than curbside collection)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Drinking water system maintenance & upgrades	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Wastewater system maintenance & upgrades	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Stormwater system (e.g. ditches, culverts)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

How satisfied are you with each of the following Community Safety Services?

	Not at all Satisfied	Not Satisfied	Satisfied	Very Satisfied	Not sure \ Not applicable
RCMP police services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Fire services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Emergency preparedness	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Hazard management (e.g. stormwater management, fire smart initiatives)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Bylaw enforcement and animal control	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

How satisfied are you with each of the following Road and Transportation Services?

	Not at all Satisfied	Not Satisfied	Satisfied	Very Satisfied	Not sure \ Not applicable
Road and bridge upgrades and maintenance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Vehicle transportation infrastructure and traffic flow (e.g. roads, bridges, intersections)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Active transportation (e.g. bike paths, sidewalks)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Local transit services (bus system)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Public parking and parking management	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Snow clearing and ice control	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Trails maintenance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

How satisfied are you with each of the following Recreation and Cultural Services?

	Not at all Satisfied	Not Satisfied	Satisfied	Very Satisfied	Not sure \ Not applicable
Number and quality of parks					
Playground access, design & maintenance					
Waterfront access					
Recreation facilities					
Recreation programs					
Cultural programming					
Cultural infrastructure					

How satisfied are you with each of the following other community services and priorities?

	Not at all Satisfied	Not Satisfied	Satisfied	Very Satisfied	Not sure \ Not applicable
Building permit and development permitting/rezoning timelines	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Enabling affordable housing (e.g. below market rental and ownership)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Climate action mitigation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Environmental protection (e.g. forest protection)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Long term financial planning	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Pace of development/community development	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Diversity of commercial services available	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Village communication & engagement with residents	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Village of Lions Bay online services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

How important are the following for the Village of Lions Bay to focus on?

	Not at all Important	Not Important	Important	Very Important
Work with partners to address the local housing affordability crisis	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Respond to the climate emergency (e.g. accelerate the implementation of the Community Climate Action Plan)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Further invest in emergency planning and services to increase community resilience	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Invest in new recreation facilities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Invest in new cultural facilities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Enable an inclusive, diverse, equitable and accessible town where people feel they belong	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Support the local economy to help businesses thrive and attract new business investment	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Work with partners to improve access to childcare	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Protect natural areas and habitat connectivity	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Increase access to parks and public space	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Improve transit frequency and transportation connectivity	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Improve pedestrian and cyclist safety	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Continue investing in operations and maintenance of aging infrastructure	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Install a central bear proof garbage bin to house garbage roadside, accessible anytime	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Install bear proof garbage bins in neighbourhoods, accessible anytime	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Provide a central bear proof dumpster for daytime access in a monitored location to avoid abuse	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Given that Council must balance rising costs to maintain delivery of current municipal services, maintain and upgrade infrastructure, and service debt on new infrastructure and amenities, which of the following would you most like the Village of Lions Bay to pursue?

1. Maintain current service levels and investment, recognizing that property taxes will need to increase to balance the budget
2. Cut or reduce municipal services to achieve a smaller property tax increase
3. Not sure
4. Other -;Please specify:

If you had to cut or reduce municipal services, which municipal services would you consider acceptable to reduce?

[CHECK ALL THAT APPLY]

1. Bylaw Enforcement / Animal control
2. Parks and trails maintenance
3. Investment in active transportation infrastructure such as bike lanes and sidewalks
4. Greenhouse gas reduction programs
5. Reduce investment in infrastructure maintenance / upgrades
6. Parking management
7. Other -;Please specify:

Is there anything you are willing to increase taxes for, above the minimum tax increase required to balance the budget?

1. No
2. Yes -;Please specify:

What is your housing situation?

1. Own
2. Rent
3. Other -;Please specify:

Which do you live in?

1. Single detached home
2. Townhouse
3. Suite in home
4. Accessory dwelling unit (e.g. carriage home)
5. Other -;Please specify:

Which types of housing do you believe the community needs more of? [CHECK ALL THAT APPLY]

1. Single detached homes
2. Secondary suites / accessory dwelling units
3. Townhouses / rowhouses
4. Low-rise apartments (3–4 stories)
5. Mid-rise apartments (5–8 stories)
6. Seniors' housing / assisted living
7. Non-market / affordable housing
8. Supportive housing
9. Other -;Please specify:

Do you feel you have housing security?

1. Yes
2. No -> Please explain:

Which of the following housing needs impact you directly?;;[CHECK ALL THAT APPLY]

1. Stability of my housing arrangement
2. Not enough affordable rentals available
3. Not enough rentals available at any price
4. Not enough affordable homes for sale
5. Not enough homes for sale at any price
6. Not enough new housing being built
7. Not enough transitional or supportive housing available
8. Adequacy for the number of people living in my home
9. I can no longer afford my home
10. I have a growing family and I need more space, but larger homes are out of reach
11. I would like to downsize in my neighbourhood but there are limited to no options available
12. I would like to live closer to services and amenities
13. I do not want to see changes in my neighbourhood
14. I don't feel safe in my neighbourhood
15. None concern me
16. Other -;Please specify:

How much of your gross (pretax) income do you spend on housing (including property taxes, utilities and heating costs)?

1. 0-20%
2. 21-30%
3. 31-40%
4. 41-50%
5. 51-60%
6. 61-70%
7. 71% or higher
8. Not sure

How satisfied are you with diversity of housing options currently available in the community for?

	Not at all Satisfied	Not Satisfied	Satisfied	Very Satisfied	Not sure \ Not applicable
Young adults	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Singles	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Families	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Seniors	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Lions Bay Overall	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

How important are the following for the Village of Lions Bay to support...

	Not at all Important	Not Important	Important	Very Important
Residents can age in place – remain in their homes or neighborhoods as needs change with aging	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
A more “complete community,” where residents can work, recreate, and meet daily needs locally	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Improving walkability and accessibility within the community	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
More activities, programs, or facilities for children and youth	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
More activities, programs, or facilities for seniors	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

How satisfied are you with each of the following in Lions Bay:

	Not at all Satisfied	Not Satisfied	Satisfied	Very Satisfied	Not sure \ Not applicable
Residents can age in place – remain in their homes or neighborhoods as needs change with aging	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
A “complete community,” where residents can work, recreate, and meet daily needs locally	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Walkability and accessibility within the community	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Activities, programs, or facilities for children and youth	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Activities, programs, or facilities for seniors	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Current level of pedestrian accessibility (e.g., sidewalks, trails, crossings)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Are there areas within the community that you feel would be suitable for multi-family or higher-density housing forms?

1. Yes
2. No
3. Not Sure

What is your current employment status?

1. Employed full-time
2. Employed part-time
3. Self-employed
4. Own a business employing others
5. Retired/no longer working
6. Unemployed
7. Student
8. Caregiver/Homemaker
9. Unable to work due to disability
10. Other -;Please specify:

If you are currently employed, where do you currently work?

1. Not working
2. Lions Bay
3. Lower Mainland
4. Remote from home
5. Remote from Lions Bay office
6. Hybrid–Home/Lions Bay office
7. Other -;Please specify:

Have challenges to securing childcare impacted your ability to work?

1. Yes
2. No
3. Not Applicable

If you are employed outside of Lions Bay, how many times per week do you drive your personal vehicle to work?

1. Not employed outside of Lions Bay
2. 1-2 times per week
3. 3-4 times per week
4. 5 or more times per week
5. Car/van pool
6. Take transit
7. Other -;Please specify:

What environmental risk(s) are you concerned about in your neighbourhood?;[CHECK ALL THAT APPLY]

1. Forest fire
2. Landslide debris flow
3. Flood
4. Earthquake
5. Sea level rise
6. None
7. Other -;Please specify:

What are the most effective ways for the Village of Lions Bay to communicate with you in the event of an emergency?;[CHECK ALL THAT APPLY]

1. Lions Bay Alertable
2. Local media
3. Social media
4. LionsBay.ca
5. Other -;Please specify:

What do you think is the most important action the Village of Lions Bay can take to address community sustainability and climate action? [PROVIDE ONE ISSUE ONLY]

1. Most important action is:
2. Don't Know

How often do you use the following modes of transportation to get around?

	Daily	A few times per week	A few times per month	A few times per year	Never
Personal vehicle	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Public transit	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Passenger in a vehicle	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Walk	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Bike/E-bike/Scooter	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Mobility device (e.g. wheelchair)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

How do you learn about and participate in local government issues?[CHECK ALL THAT APPLY]

1. Mailed or hand delivered letters
2. Council meetings, minutes or agendas
3. Through a community organization
4. Word of mouth, neighbours, friends
5. Signage
6. Meetings/Public information sessions
7. Village Social Media accounts
8. Contact member of Village Staff or Council
9. Community social media groups, threads & conversations

10. LionsBay.ca
11. Village Update (e-newsletter)
12. Internet, general
13. Local media
14. Local news
15. I don't participate

In general, how do you feel about the...

	Poor	Average	Good	Excellent
Quality of information provided by the Village	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Existing opportunities to provide input into municipal decision making in Lions Bay	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Have you had any contact with a Village of Lions Bay employee or visited a Village website over the last 12 months?

1. Yes
2. No

What method or methods did you use to contact the Village of Lions Bay?;[CHECK ALL THAT APPLY]

1. In person
2. Telephone
3. Mail
4. Social Media
5. At a public engagement event - in person or virtually
6. Bylaw enforcement officer
7. Email
8. LionsBay.ca
9. Other -;Please specify:

During your most recent contact with the Village of Lions Bay, what type of service were you looking for and/or discussing?;[CHECK ALL THAT APPLY]

1. Building inspector – calling for an inspection or building permits
2. Planning (zoning, development permits)
3. Finance (payment of taxes, utilities)
4. Information related to Council meetings, agendas
5. Bylaw (tickets/fines)
6. Public works (snow removal, road repair)
7. Arts/culture or film/event permit
8. Other -;Please specify:

Please rate the following provided by Village Staff during your most recent contact:

	Poor	Average	Good	Excellent
Friendliness	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Listening skills	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Responsiveness	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Level of knowledge	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Competence	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Transparency	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Treated you fairly	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Went the extra mile	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Overall experience	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

How satisfied are you with each of the following?

	Not at all satisfied	Not satisfied	Satisfied	Very satisfied	Not sure \ Not applicable
Ability to use and navigate Lionsbay.ca	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Ability to book into programs and make payments	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Public engagement on development applications	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Understanding community bylaws	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Curbside collection information	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Access to the bylaw/animal control office	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Accessibility of Village Council Members	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Accessibility of in-person Council meetings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Accessibility of virtual viewing of Council meetings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Lions Bay Alertable (Village emergency notifications)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

How long have you lived in Lions Bay?

1. Less than a year
2. 1 - 5 years
3. 6 - 15 years
4. 16 - 24 years
5. 25+ years
6. I don't live in Lions Bay

Which; of the following age categories do you fit into?

1. 18 - 34 years
2. 35 - 44 years
3. 45 - 54 years
4. 55 - 64 years
5. 65 - 74 years
6. 75+ years

Do you have any other suggestions or comments for the Village of Lions Bay?

QUALITY OF LIFE

How would you rate the following aspects of living in Lions Bay?

		Total	Age		
			18-44 years	45-64 years	65+ years
A place to raise children	Poor	4%	4%	5%	2%
	Average	16%	24%	9%	17%
	Good	36%	36%	39%	33%
	Excellent	44%	36%	47%	48%
Total	Base	230	69	89	72
A place to raise teenagers (13-18 years old)	Poor	14%	20%	11%	13%
	Average	32%	44%	23%	32%
	Good	43%	28%	57%	40%
	Excellent	11%	8%	10%	15%
Total	Base	230	69	89	72
A place for 19-34 years old to establish themselves	Poor	35%	44%	36%	24%
	Average	39%	44%	40%	33%
	Good	20%	8%	17%	36%
	Excellent	6%	4%	7%	8%
Total	Base	230	69	89	72
A place to meet people and make friends	Poor	15%	24%	12%	9%
	Average	32%	36%	29%	30%
	Good	36%	24%	42%	39%
	Excellent	18%	16%	17%	22%
Total	Base	230	69	89	72
A place to be involved with the community	Poor	11%	20%	8%	7%
	Average	22%	24%	22%	18%
	Good	44%	40%	52%	38%
	Excellent	23%	16%	18%	37%
Total	Base	230	69	89	72

How would you rate the following aspects of living in Lions Bay?

		Total	Age		
			18-44 years	45-64 years	65+ years
A place to work	Poor	48%	60%	46%	40%
	Average	27%	16%	28%	36%
	Good	17%	16%	17%	17%
	Excellent	8%	8%	9%	7%
Total	Base	230	69	89	72
A place to retire	Poor	10%	4%	17%	7%
	Average	21%	28%	21%	14%
	Good	42%	40%	36%	52%
	Excellent	27%	28%	26%	27%
Total	Base	230	69	89	72
A place to age in place	Poor	27%	24%	35%	20%
	Average	25%	16%	27%	33%
	Good	33%	48%	22%	33%
	Excellent	15%	12%	16%	15%
Total	Base	230	69	89	72
The overall quality of life in Lions Bay	Poor	5%	8%	4%	3%
	Average	15%	24%	13%	10%
	Good	41%	28%	51%	39%
	Excellent	39%	40%	32%	48%
Total	Base	230	69	89	72

How would you rate your level of agreement with the following statements?

		Total	Age		
			18-44 years	45-64 years	65+ years
I receive good value for the municipal taxes I pay	Strongly disagree	16%	28%	15%	5%
	Disagree	34%	32%	38%	29%
	Agree	45%	32%	43%	59%
	Strongly agree	6%	8%	4%	7%
Total	Base	230	69	89	72
The Village of Lions Bay listens to citizens & encourages their involvement in making decisions	Strongly disagree	24%	32%	26%	15%
	Disagree	34%	32%	35%	36%
	Agree	37%	28%	35%	47%
	Strongly agree	5%	8%	4%	2%
Total	Base	230	69	89	72
Lions Bay is inclusive and accepting of all	Strongly disagree	19%	40%	12%	9%
	Disagree	25%	24%	35%	14%
	Agree	46%	24%	50%	62%
	Strongly agree	10%	12%	4%	15%
Total	Base	230	69	89	72
I feel safe in the community	Strongly disagree	3%	4%	2%	2%
	Disagree	8%	12%	11%	2%
	Agree	49%	44%	49%	55%
	Strongly agree	40%	40%	39%	40%
Total	Base	230	69	89	72
The Village of Lions Bay decision makers have the best interests of the community in mind	Strongly disagree	25%	40%	24%	13%
	Disagree	29%	16%	41%	27%
	Agree	39%	32%	33%	53%
	Strongly agree	7%	12%	3%	7%
Total	Base	230	69	89	72
I feel optimistic about living in Lions Bay	Strongly disagree	11%	24%	6%	3%
	Disagree	20%	20%	28%	11%
	Agree	53%	36%	56%	66%
	Strongly agree	16%	20%	10%	20%
Total	Base	230	69	89	72

Compared to 5 years ago, how do you feel the overall quality of life in Lions Bay has changed?

		Total	Age		
			18-44 years	45-64 years	65+ years
Compared to 5 years ago, how do you feel the overall quality of life in Lions Bay has changed?	Improved	6%	8%	4%	7%
	Stayed the same	37%	24%	40%	45%
	Worsened	46%	48%	46%	46%
	Not applicable	11%	20%	10%	3%
Total	Base	230	69	89	72

		Total	Age		
			18-44 years	45-64 years	65+ years
Why do you think the overall quality of life in Lions Bay has improved in the past 5 years?	Parks, trails, beaches	31%	50%	40%	
	Other	25%	50%		17%
	Infrastructure	22%		40%	33%
	Staff, Council doing good job	17%		40%	17%
	Fiscal management	6%			17%
	Amenities	6%			17%
Total	Base	14	6	4	5

Base: People who felt quality of life improved

Base: Column percentages may exceed 100% because multiple responses given.

		Total	Age		
			18-44 years	45-64 years	65+ years
Why do you think the overall quality of life in Lions Bay has worsened in the past 5 years?	Poor leadership	40%	42%	46%	31%
	Community division	36%	33%	37%	38%
	Council conflict	26%	25%	31%	21%
	Costs, value	22%	33%	29%	2%
	Services, bylaws	17%		25%	24%
	Progress	15%	25%	12%	10%
	Political dissatisfaction	14%	25%	4%	17%
	Weak administration	12%	17%	12%	7%
	Amenities	12%	17%	8%	12%
	Visitors, traffic	11%		13%	19%
	Infrastructure	8%		12%	12%
	Other	1%		2%	2%
Total	Base	107	33	41	33

Base: People who felt quality of life worsened

Base: Column percentages may exceed 100% because multiple responses given.

What is the single most important issue facing the Village of Lions Bay that you feel should receive the greatest attention from local leaders?

		Total	Age		
			18-44 years	45-64 years	65+ years
In your opinion, what is the single MOST important issue facing the Village of Lions Bay that you feel should receive the greatest attention from local leaders?	Council governance	19%	12%	24%	21%
	Aging infrastructure	13%	16%	11%	14%
	Don't know, not specified	12%	12%	8%	17%
	Climate hazards (Fire, Water)	11%	16%	9%	8%
	Community division	9%	12%	7%	8%
	Water security	8%	4%	8%	12%
	Financial management	8%	4%	12%	7%
	Housing growth	6%	8%	7%	2%
	Other	5%	8%	3%	4%
	Bylaw enforcement	4%	4%	7%	1%
	Visitor pressure	3%		4%	5%
	Local amenities	2%	4%	2%	1%
Total	Base	230	69	89	72

SERVICES

How satisfied are you with each of the following Utility and Public Services?

		Total	Age		
			18-44 years	45-64 years	65+ years
Public washrooms	Not at all Satisfied	17%	16%	21%	13%
	Not Satisfied	29%	36%	34%	17%
	Satisfied	44%	40%	38%	57%
	Very Satisfied	9%	8%	7%	13%
Total	Base	213	69	79	65
Drinking water fountains	Not at all Satisfied	17%	22%	17%	11%
	Not Satisfied	26%	26%	25%	29%
	Satisfied	48%	48%	51%	46%
	Very Satisfied	8%	4%	8%	14%
Total	Base	184	64	70	51
Street lighting	Not at all Satisfied	17%	33%	9%	10%
	Not Satisfied	17%	17%	17%	17%
	Satisfied	54%	42%	61%	57%
	Very Satisfied	12%	8%	12%	16%
Total	Base	221	66	86	69
Curbside collection of garbage	Not at all Satisfied	16%	24%	18%	5%
	Not Satisfied	9%	8%	11%	7%
	Satisfied	44%	48%	45%	40%
	Very Satisfied	31%	20%	26%	48%
Total	Base	228	69	87	72
Curbside collection of recycling	Not at all Satisfied	11%	16%	14%	4%
	Not Satisfied	4%		8%	3%
	Satisfied	49%	56%	50%	41%
	Very Satisfied	35%	28%	28%	51%
Total	Base	228	69	87	72

How satisfied are you with each of the following Utility and Public Services?

		Total	Age		
			18-44 years	45-64 years	65+ years
Curbside collection of organics	Not at all Satisfied	13%	17%	17%	4%
	Not Satisfied	5%	4%	8%	2%
	Satisfied	48%	58%	46%	42%
	Very Satisfied	33%	21%	28%	52%
Total	Base	223	66	87	70
Recycling options (other than curbside collection)	Not at all Satisfied	10%	13%	11%	6%
	Not Satisfied	12%	9%	16%	11%
	Satisfied	48%	52%	48%	46%
	Very Satisfied	29%	26%	25%	37%
Total	Base	210	64	83	63
Drinking water system maintenance & upgrades	Not at all Satisfied	5%	8%	6%	1%
	Not Satisfied	4%		6%	4%
	Satisfied	55%	60%	53%	53%
	Very Satisfied	36%	32%	35%	42%
Total	Base	225	69	85	71
Wastewater system maintenance & upgrades	Not at all Satisfied	7%	10%	7%	4%
	Not Satisfied	10%	10%	12%	9%
	Satisfied	65%	62%	67%	64%
	Very Satisfied	18%	19%	14%	22%
Total	Base	184	58	67	59
Stormwater system (e.g. ditches, culverts)	Not at all Satisfied	10%	17%	10%	5%
	Not Satisfied	18%	9%	23%	21%
	Satisfied	58%	57%	55%	62%
	Very Satisfied	14%	17%	12%	13%
Total	Base	214	64	83	68

How satisfied are you with each of the following Community Safety Services?

		Total	Age		
			18-44 years	45-64 years	65+ years
RCMP police services	Not at all Satisfied	8%	8%	9%	6%
	Not Satisfied	27%	17%	34%	29%
	Satisfied	58%	67%	53%	55%
	Very Satisfied	7%	8%	4%	10%
Total	Base	210	66	81	63
Fire services	Not at all Satisfied	1%		2%	
	Not Satisfied	3%	8%	1%	1%
	Satisfied	34%	33%	33%	36%
	Very Satisfied	62%	58%	65%	63%
Total	Base	223	66	87	70
Emergency preparedness	Not at all Satisfied	4%	8%	3%	2%
	Not Satisfied	17%	21%	15%	16%
	Satisfied	54%	37%	64%	57%
	Very Satisfied	25%	33%	18%	25%
Total	Base	219	66	84	69
Hazard management (e.g. stormwater management, fire smart initiatives)	Not at all Satisfied	6%	8%	7%	5%
	Not Satisfied	25%	24%	30%	19%
	Satisfied	53%	48%	53%	59%
	Very Satisfied	15%	20%	10%	17%
Total	Base	221	69	83	69
Bylaw enforcement and animal control	Not at all Satisfied	13%	17%	9%	14%
	Not Satisfied	25%	33%	23%	20%
	Satisfied	52%	42%	56%	57%
	Very Satisfied	10%	8%	13%	9%
Total	Base	224	66	87	70

How satisfied are you with each of the following Road and Transportation Services?

		Total	Age		
			18-44 years	45-64 years	65+ years
Road and bridge upgrades and maintenance	Not at all Satisfied	6%	8%	6%	4%
	Not Satisfied	14%	20%	12%	10%
	Satisfied	64%	48%	70%	71%
	Very Satisfied	16%	24%	12%	14%
Total	Base	226	69	86	71
Vehicle transportation infrastructure and traffic flow (e.g. roads, bridges, intersections)	Not at all Satisfied	7%	12%	5%	4%
	Not Satisfied	13%	16%	11%	11%
	Satisfied	68%	52%	76%	73%
	Very Satisfied	13%	20%	9%	11%
Total	Base	226	69	87	70
Active transportation (e.g. bike paths, sidewalks)	Not at all Satisfied	15%	29%	7%	11%
	Not Satisfied	28%	29%	31%	21%
	Satisfied	49%	37%	53%	56%
	Very Satisfied	8%	4%	8%	12%
Total	Base	215	66	86	63
Local transit services (bus system)	Not at all Satisfied	3%		7%	1%
	Not Satisfied	18%	26%	18%	8%
	Satisfied	65%	57%	65%	74%
	Very Satisfied	14%	17%	10%	16%
Total	Base	211	64	81	66

How satisfied are you with each of the following Road and Transportation Services?

		Total	Age		
			18-44 years	45-64 years	65+ years
Public parking and parking management	Not at all Satisfied	18%	24%	16%	13%
	Not Satisfied	24%	32%	20%	22%
	Satisfied	49%	36%	55%	55%
	Very Satisfied	9%	8%	9%	10%
Total	Base	228	69	87	71
Snow clearing and ice control	Not at all Satisfied	1%		3%	1%
	Not Satisfied	5%	8%	5%	2%
	Satisfied	50%	48%	57%	43%
	Very Satisfied	43%	44%	35%	54%
Total	Base	227	69	87	71
Trails maintenance	Not at all Satisfied	4%		5%	6%
	Not Satisfied	9%	13%	5%	10%
	Satisfied	54%	48%	58%	56%
	Very Satisfied	33%	39%	33%	29%
Total	Base	213	64	84	66

How satisfied are you with each of the following Recreation and Cultural Services?

		Total	Age		
			18-44 years	45-64 years	65+ years
Number and quality of parks	Not at all Satisfied	5%	8%	4%	3%
	Not Satisfied	16%	17%	16%	15%
	Satisfied	59%	50%	60%	67%
	Very Satisfied	20%	25%	20%	15%
Total	Base	222	66	87	69
Playground access, design & maintenance	Not at all Satisfied	3%	4%	2%	1%
	Not Satisfied	22%	36%	15%	13%
	Satisfied	55%	32%	64%	72%
	Very Satisfied	20%	28%	19%	13%
Total	Base	199	69	70	59
Waterfront access	Not at all Satisfied	9%	12%	11%	4%
	Not Satisfied	19%	12%	20%	26%
	Satisfied	55%	48%	57%	58%
	Very Satisfied	17%	28%	13%	11%
Total	Base	226	69	87	70
Recreation facilities	Not at all Satisfied	7%	8%	7%	5%
	Not Satisfied	29%	40%	28%	19%
	Satisfied	55%	40%	58%	67%
	Very Satisfied	9%	12%	7%	8%
Total	Base	220	69	86	65

How satisfied are you with each of the following Recreation and Cultural Services?

		Total	Age		
			18-44 years	45-64 years	65+ years
Recreation programs	Not at all Satisfied	12%	17%	13%	4%
	Not Satisfied	35%	50%	32%	23%
	Satisfied	44%	21%	46%	67%
	Very Satisfied	9%	12%	8%	7%
Total	Base	203	66	78	59
Cultural programming	Not at all Satisfied	9%	18%	6%	4%
	Not Satisfied	21%	27%	24%	10%
	Satisfied	59%	41%	64%	73%
	Very Satisfied	11%	14%	7%	13%
Total	Base	186	61	70	56
Cultural infrastructure	Not at all Satisfied	10%	18%	6%	3%
	Not Satisfied	32%	41%	31%	23%
	Satisfied	52%	32%	58%	69%
	Very Satisfied	6%	9%	5%	5%
Total	Base	172	61	63	48

How satisfied are you with each of the following Utility and Public Services?

		Total	Age		
			18-44 years	45-64 years	65+ years
Building permit and development permitting/rezoning timelines	Not at all Satisfied	16%	23%	13%	11%
	Not Satisfied	24%	27%	25%	20%
	Satisfied	53%	45%	53%	62%
	Very Satisfied	7%	5%	8%	8%
Total	Base	171	61	59	52
Enabling affordable housing (e.g. below market rental and ownership)	Not at all Satisfied	23%	33%	19%	12%
	Not Satisfied	35%	46%	24%	34%
	Satisfied	39%	21%	51%	47%
	Very Satisfied	4%		6%	7%
Total	Base	181	66	69	45
Climate action mitigation	Not at all Satisfied	8%	9%	10%	4%
	Not Satisfied	27%	35%	24%	21%
	Satisfied	57%	48%	60%	65%
	Very Satisfied	8%	9%	5%	10%
Total	Base	187	64	68	56
Environmental protection (e.g. forest protection)	Not at all Satisfied	10%	13%	8%	9%
	Not Satisfied	23%	17%	25%	26%
	Satisfied	57%	57%	60%	53%
	Very Satisfied	10%	13%	7%	12%
Total	Base	206	64	80	63
Long term financial planning	Not at all Satisfied	19%	20%	23%	14%
	Not Satisfied	43%	40%	45%	43%
	Satisfied	35%	36%	29%	40%
	Very Satisfied	3%	4%	3%	3%
Total	Base	197	69	72	56

How satisfied are you with each of the following Utility and Public Services?

		Total	Age		
			18-44 years	45-64 years	65+ years
Pace of development/community development	Not at all Satisfied	17%	29%	14%	9%
	Not Satisfied	27%	29%	29%	21%
	Satisfied	47%	37%	46%	59%
	Very Satisfied	9%	4%	10%	12%
Total	Base	205	66	78	61
Diversity of commercial services available	Not at all Satisfied	24%	42%	18%	13%
	Not Satisfied	36%	33%	42%	29%
	Satisfied	37%	25%	33%	56%
	Very Satisfied	3%		6%	3%
Total	Base	206	66	78	62
Village communication & engagement with residents	Not at all Satisfied	19%	24%	15%	19%
	Not Satisfied	23%	20%	29%	19%
	Satisfied	47%	44%	45%	51%
	Very Satisfied	12%	12%	11%	12%
Total	Base	227	69	87	71
Village of Lions Bay online services	Not at all Satisfied	7%	8%	8%	4%
	Not Satisfied	17%	28%	12%	13%
	Satisfied	65%	52%	71%	72%
	Very Satisfied	11%	12%	9%	12%
Total	Base	222	69	87	66

TRADE-OFFS AND COMMUNITY PRIORTIES

How important are the following for the Village of Lions Bay to focus on?

		Total	Age		
			18-44 years	45-64 years	65+ years
Work with partners to address the local housing affordability crisis	Not at all Important	19%	12%	21%	23%
	Not Important	34%	24%	42%	33%
	Important	30%	32%	22%	39%
	Very Important	17%	32%	14%	5%
Total	Base	230	69	89	72
Respond to the climate emergency (e.g. accelerate the implementation of the Community Climate Action Plan)	Not at all Important	19%	20%	22%	13%
	Not Important	22%	28%	21%	18%
	Important	33%	24%	31%	45%
	Very Important	26%	28%	26%	24%
Total	Base	230	69	89	72
Further invest in emergency planning and services to increase community resilience	Not at all Important	3%		5%	3%
	Not Important	10%		16%	11%
	Important	52%	52%	47%	59%
	Very Important	35%	48%	32%	27%
Total	Base	230	69	89	72
Invest in new recreation facilities	Not at all Important	11%	8%	11%	15%
	Not Important	33%	12%	34%	53%
	Important	40%	48%	44%	26%
	Very Important	16%	32%	12%	5%
Total	Base	230	69	89	72
Invest in new cultural facilities	Not at all Important	19%	12%	21%	22%
	Not Important	49%	36%	55%	54%
	Important	24%	36%	19%	21%
	Very Important	8%	16%	5%	3%
Total	Base	230	69	89	72

How important are the following for the Village of Lions Bay to focus on?

		Total	Age		
			18-44 years	45-64 years	65+ years
Enable an inclusive, diverse, equitable and accessible town where people feel they belong	Not at all Important	14%	12%	15%	14%
	Not Important	12%	4%	16%	15%
	Important	47%	48%	41%	53%
	Very Important	27%	36%	28%	17%
Total	Base	230	69	89	72
Support the local economy to help businesses thrive and attract new business investment	Not at all Important	9%	4%	9%	14%
	Not Important	26%	16%	27%	36%
	Important	44%	36%	52%	41%
	Very Important	21%	44%	12%	9%
Total	Base	230	69	89	72
Work with partners to improve access to childcare	Not at all Important	12%	8%	17%	9%
	Not Important	20%	4%	29%	23%
	Important	52%	56%	45%	57%
	Very Important	17%	32%	9%	12%
Total	Base	230	69	89	72
Protect natural areas and habitat connectivity	Not at all Important	2%		4%	2%
	Not Important	9%	8%	13%	4%
	Important	49%	48%	47%	52%
	Very Important	40%	44%	36%	41%
Total	Base	230	69	89	72
Increase access to parks and public space	Not at all Important	8%		9%	14%
	Not Important	30%	20%	35%	32%
	Important	39%	36%	40%	40%
	Very Important	24%	44%	16%	14%
Total	Base	230	69	89	72

How important are the following for the Village of Lions Bay to focus on?

		Total	Age		
			18-44 years	45-64 years	65+ years
Improve transit frequency and transportation connectivity	Not at all Important	7%	4%	5%	11%
	Not Important	21%	12%	24%	25%
	Important	54%	56%	50%	58%
	Very Important	19%	28%	21%	7%
Total	Base	230	69	89	72
Improve pedestrian and cyclist safety	Not at all Important	8%		11%	13%
	Not Important	20%	12%	30%	16%
	Important	47%	48%	41%	54%
	Very Important	24%	40%	19%	16%
Total	Base	230	69	89	72
Continue investing in operations and maintenance of aging infrastructure	Not at all Important	1%		2%	2%
	Not Important	3%	4%	2%	3%
	Important	37%	20%	44%	43%
	Very Important	59%	76%	52%	51%
Total	Base	230	69	89	72
Install a central bear proof garbage bin to house garbage roadside, accessible anytime	Not at all Important	22%	24%	19%	22%
	Not Important	26%	24%	33%	20%
	Important	31%	24%	31%	38%
	Very Important	21%	28%	17%	21%
Total	Base	230	69	89	72
Install bear proof garbage bins in neighbourhoods, accessible anytime	Not at all Important	23%	28%	19%	23%
	Not Important	29%	20%	40%	23%
	Important	30%	28%	26%	37%
	Very Important	19%	24%	16%	17%
Total	Base	230	69	89	72
Provide a central bear proof dumpster for daytime access in a monitored location to avoid abuse	Not at all Important	17%	20%	15%	16%
	Not Important	27%	24%	35%	21%
	Important	36%	36%	29%	45%
	Very Important	20%	20%	21%	18%
Total	Base	230	69	89	72

Given that Council must balance rising costs to maintain delivery of current municipal services, maintain and upgrade infrastructure, and service debt on the new infrastructure and amenities...

		Total	Age		
			18-44 years	45-64 years	65+ years
Which of the following would you most like the Village of Lions Bay to pursue?	Maintain services even if property taxes must increase	34%	20%	30%	51%
	Reduce municipal services to achieve lower tax increases	26%	28%	25%	25%
	Not sure	14%	16%	14%	12%
	Other	27%	36%	31%	12%
Total	Base	230	69	89	72

		Total	Age		
			18-44 years	45-64 years	65+ years
Which of the following would you most like the Village of Lions Bay to pursue? - Other Responses	Reducing Spending, budgeting more effectively	37%	44%	31%	36%
	Development to increase tax base	23%	33%	17%	9%
	Service levels, efficiency	15%	11%	20%	9%
	Reduce legal and litigation costs	8%		9%	27%
	Better governance and management of existing funds	7%	11%	6%	
	Reduce staffing and administration costs	5%		9%	9%
	Infrastructure	4%		6%	9%
	Other	1%		3%	
Total	Base	61	25	28	9

Base: Respondants who selected 'Other' on previous question.

		Total	Age		
			18-44 years	45-64 years	65+ years
If you had to cut or reduce municipal services, which municipal services would you consider acceptable to reduce?	Greenhouse gas reduction programs	66%	72%	70%	55%
	Invest in bike lanes, sidewalks and active transportation	56%	36%	65%	65%
	Bylaw Enforcement, animal control	39%	48%	39%	32%
	Parking management	31%	48%	21%	26%
	Parks and trail maintenance	12%	4%	16%	15%
	Staffing, administration	7%	8%	7%	5%
	Council, governance costs	4%	8%	4%	1%
	Bear, climate programs	4%	4%	6%	
	Bylaw, animal control	3%	4%	4%	1%
	Reduce investment in infrastructure maintenance/upgrades	3%	4%	3%	3%
	No cuts, keep services	3%		4%	4%
	Other	3%	4%	3%	2%
	Non-essential amenities	3%		7%	
	Legal, litigation	2%		3%	2%
Total	Base	230	69	89	72

Column percentages may exceed 100% because multiple responses given.

		Total	Age		
			18-44 years	45-64 years	65+ years
Is there anything you are willing to increase taxes for, above the minimum tax increase required to balance the budget?	No, Nothing should be increased	64%	68%	63%	62%
	Infrastructure	10%	8%	11%	11%
	Water, sewer	6%	8%	6%	4%
	Amenities, recreation	6%	12%	4%	2%
	Traffic, parking, roads	3%		4%	5%
	Governance, planning	3%	4%	3%	2%
	Fire, emergency	2%		3%	3%
	Safety, security	2%		1%	5%
	Housing, development	1%		3%	1%
	Other	1%		3%	1%
	Environment, climate	1%			2%
Total	Base	230	69	89	72

HOUSING

		Total	Age		
			18-44 years	45-64 years	65+ years
What is your housing situation?	Own	93%	84%	94%	100%
	Rent	5%	12%	4%	
	Other	2%	4%	2%	
Total	Base	230	69	89	72

		Total	Age		
			18-44 years	45-64 years	65+ years
Which do you live in?	Single detached house	94%	92%	94%	97%
	Townhouse	1%		2%	2%
	Suite in Home	2%	4%	2%	1%
	Accessory Dwelling Unit	0%		1%	
	Other	2%	4%	2%	
Total	Base	230	69	89	72

		Total	Age		
			18-44 years	45-64 years	65+ years
What type of housing do you believe the community needs more of?	Townhouses or rowhouses	47%	56%	46%	40%
	Secondary suites or accessory dwelling units	44%	40%	46%	47%
	Seniors housing or assisted living	32%	36%	28%	34%
	Single-detached homes	27%	28%	28%	25%
	Low-rise apartments (3-4 storeys)	23%	32%	25%	11%
	Non-market or affordable housing	15%	28%	11%	9%
	No more housing needed	11%	8%	13%	12%
	Mid-rise apartments (5-8 storeys)	6%	8%	4%	5%
	Supportive housing	6%	4%	5%	8%
	Low-density or rural only	4%	4%	4%	2%
	Other housing need	4%	4%	3%	4%
	Mixed use or commercial-residential	3%	8%	1%	
	Alternate small-scale housing	3%		4%	3%
Total	Base	230	69	89	72

Column percentages may exceed 100% because multiple responses given.

		Total	Age		
			18-44 years	45-64 years	65+ years
Do you feel you have housing security?	Yes	93%	92%	90%	98%
	No	7%	8%	10%	2%
Total	Base	230	69	89	72

		Total	Age		
			18-44 years	45-64 years	65+ years
Why do you feel you do not have housing security?	Costs or affordability	28%	50%	18%	
	Natural hazards and insurance risk	20%		36%	
	Mortgage or debt pressure	18%	50%		
	Safety, crime and security	15%		9%	100%
	Taxes and home value	10%		18%	
	Other Reasons	10%		18%	
Total	Base	16	6	9	2

Base: People who feel they do not have housing security.

		Total	Age		
			18-44 years	45-64 years	65+ years
Which of the following housing needs impacts you directly?	I do not want to see changes in my neighbourhood	25%	20%	26%	28%
	I would like to live closer to services and amenities	21%	28%	21%	15%
	None concern me	21%	12%	25%	26%
	Stability of my housing arrangement	20%	32%	13%	17%
	Not enough new housing being built	19%	36%	12%	13%
	Not enough affordable homes for sale	14%	32%	5%	8%
	I want to downsize locally, but there are few options	11%		14%	17%
	Not enough affordable rentals available	9%	16%	4%	9%
	Not enough transitional or supportive housing available	9%	12%	8%	7%
	Other	6%		12%	7%
	I can no longer afford my home	6%	12%	4%	3%
	Not enough rentals available at any price	6%	12%	3%	5%
	I don't feel safe in my neighbourhood	5%	12%	1%	4%
	Not enough homes for sale at any price	4%	8%	4%	2%
	I have a growing family but larger homes are unaffordable	4%	12%		1%
	Adequacy for the number of people living in my home	4%	8%	2%	2%
Total	Base	230	69	89	72

Column percentages may exceed 100% because multiple responses given

		Total	Age		
			18-44 years	45-64 years	65+ years
How much of your gross (pretax) income do you spend on housing (including property taxes, utilities and heating costs)?	0-20%	21%	16%	17%	32%
	21-30%	18%	12%	22%	18%
	31-40%	16%	16%	20%	12%
	41-50%	8%	8%	9%	7%
	51-60%	6%	8%	6%	3%
	61-70%	6%	12%	4%	2%
	71% or higher	2%	4%	1%	2%
	Not sure	23%	24%	21%	24%
Total	Base	230	69	89	72

How satisfied are you with the diversity of housing options currently available in the community for each of the options?

		Total	Age		
			18-44 years	45-64 years	65+ years
Young adults	Not at all Satisfied	27%	39%	23%	18%
	Not Satisfied	34%	35%	28%	40%
	Satisfied	32%	22%	37%	37%
	Very Satisfied	8%	4%	13%	6%
Total	Base	190	64	73	53
Singles	Not at all Satisfied	23%	36%	19%	14%
	Not Satisfied	34%	36%	29%	38%
	Satisfied	37%	27%	42%	41%
	Very Satisfied	6%		10%	8%
Total	Base	183	61	71	52
Families	Not at all Satisfied	6%	8%	6%	5%
	Not Satisfied	12%	12%	9%	16%
	Satisfied	63%	58%	67%	63%
	Very Satisfied	19%	21%	19%	16%
Total	Base	208	66	83	59
Seniors	Not at all Satisfied	15%	12%	17%	15%
	Not Satisfied	32%	29%	35%	33%
	Satisfied	43%	50%	36%	44%
	Very Satisfied	10%	8%	13%	8%
Total	Base	205	66	80	59
Lions Bay Overall	Not at all Satisfied	8%	12%	6%	6%
	Not Satisfied	25%	29%	24%	23%
	Satisfied	53%	42%	53%	63%
	Very Satisfied	14%	17%	17%	8%
Total	Base	214	66	86	62

How important are the following for the Village of Lions Bay to support?

		Total	Age		
			18-44 years	45-64 years	65+ years
Residents can age in place remain in their homes or neighborhoods as needs change with aging	Not at all Important	7%	8%	8%	4%
	Not Important	12%	20%	10%	9%
	Important	50%	44%	56%	50%
	Very Important	30%	28%	27%	37%
Total	Base	230	69	89	72
A more complete community, where residents can work, recreate, and meet daily needs locally	Not at all Important	7%	4%	10%	7%
	Not Important	27%	12%	35%	34%
	Important	43%	48%	39%	45%
	Very Important	22%	36%	17%	15%
Total	Base	230	69	89	72
Improving walkability and accessibility within the community	Not at all Important	9%	8%	12%	7%
	Not Important	29%	20%	36%	27%
	Important	43%	44%	38%	48%
	Very Important	20%	28%	14%	18%
Total	Base	230	69	89	72
More activities, programs, or facilities for children and youth	Not at all Important	11%	12%	13%	7%
	Not Important	23%	8%	33%	26%
	Important	53%	52%	47%	62%
	Very Important	13%	28%	7%	5%
Total	Base	230	69	89	72
More activities, programs, or facilities for seniors	Not at all Important	8%	12%	9%	3%
	Not Important	25%	12%	28%	33%
	Important	56%	64%	53%	53%
	Very Important	11%	12%	10%	11%
Total	Base	230	69	89	72

How satisfied are you with each of the following in Lions Bay?

		Total	Age		
			18-44 years	45-64 years	65+ years
Residents can age in place and remain in their homes or neighborhoods as needs change with aging	Not at all Satisfied	8%	5%	9%	8%
	Not Satisfied	38%	50%	38%	28%
	Satisfied	46%	36%	44%	58%
	Very Satisfied	8%	9%	8%	6%
Total	Base	211	61	83	66
A complete community, where residents can work, recreate, and meet daily needs locally	Not at all Satisfied	14%	29%	8%	6%
	Not Satisfied	35%	42%	34%	28%
	Satisfied	48%	29%	52%	61%
	Very Satisfied	4%		7%	5%
Total	Base	214	66	83	64
Walkability and accessibility within the community	Not at all Satisfied	13%	24%	8%	7%
	Not Satisfied	16%	8%	18%	20%
	Satisfied	60%	60%	59%	61%
	Very Satisfied	12%	8%	15%	12%
Total	Base	226	69	87	70
Activities, programs, or facilities for children and youth	Not at all Satisfied	8%	12%	6%	3%
	Not Satisfied	24%	21%	29%	21%
	Satisfied	62%	58%	57%	71%
	Very Satisfied	7%	8%	8%	4%
Total	Base	194	66	73	55
Activities, programs, or facilities for seniors	Not at all Satisfied	7%	9%	5%	6%
	Not Satisfied	28%	32%	32%	21%
	Satisfied	58%	50%	54%	69%
	Very Satisfied	7%	9%	9%	4%
Total	Base	200	61	74	66
Current level of pedestrian accessibility (e.g., sidewalks, trails, crossings)	Not at all Satisfied	12%	24%	7%	7%
	Not Satisfied	18%	16%	19%	20%
	Satisfied	58%	52%	59%	65%
	Very Satisfied	11%	8%	15%	8%
Total	Base	225	69	87	69

		Total	Age		
			18-44 years	45-64 years	65+ years
Are there areas within the community that you feel would be suitable for multi-family or higher-density housing forms?	Yes	36%	44%	33%	33%
	No	38%	36%	43%	35%
	Not sure	25%	20%	24%	33%
Total	Base	230	69	89	72

		Total	Age		
			18-44 years	45-64 years	65+ years
Specifically where are the areas in the community suitable for higher density homes?	Highway, below-highway, Brunswick area	31%	36%	35%	20%
	Store, townhome, village centre	27%	45%	16%	17%
	Gravel pit, Brunswick pit	24%	9%	32%	33%
	Existing lots, subdivision, rezoning	20%	27%	19%	13%
	School, school lands	16%	9%	19%	20%
	Works yard, municipal yard, hall	11%		22%	13%
	Kelvin Grove	11%	9%	11%	13%
	Sunset, Oceanview, Bayview, Cross Creek	10%	9%	11%	10%
	General, professional review, case-by-case	8%	9%	5%	10%
	Other	4%		5%	7%
Total	Base	83	30	29	23

Base: People who felt there are areas in the community suitable for higher density homes

Column percentages may exceed 100% because multiple responses given

EMPLOYMENT

		Total	Age		
			18-44 years	45-64 years	65+ years
What is your current employment status?	Employed fulltime	43%	68%	55%	5%
	Retired, no longer working	25%		7%	72%
	Self-employed	16%	4%	23%	17%
	Employed part-time	5%	8%	4%	2%
	Own a business employing others	4%	4%	5%	1%
	Caregiver, Homemaker	3%	8%	1%	1%
	Student	2%	8%		
	Other	2%		4%	1%
Total	Base	230	69	89	72

		Total	Age		
			18-44 years	45-64 years	65+ years
If you are currently employed, where do you currently work?	Lower Mainland	50%	52%	49%	48%
	Remote from home	15%	4%	20%	24%
	Hybrid-Home/Lions Bay office	12%	13%	12%	8%
	Lions Bay	9%	13%	6%	8%
	Other	7%	4%	9%	8%
	Remote from Lions Bay office	5%	4%	5%	4%
	Not working	3%	9%		
Total	Base	165	64	82	20

Base: People who are employed

		Total	Age		
			18-44 years	45-64 years	65+ years
Have challenges to securing childcare impacted your ability to work?	Yes	9%	20%	7%	1%
	No	43%	44%	49%	34%
	Not applicable	48%	36%	44%	65%
Total	Base	230	69	89	72

		Total	Age		
			18-44 years	45-64 years	65+ years
If you are employed outside of Lions Bay, how many times per week do you drive your personal vehicle to work?	Not employed outside of Lions Bay	39%	20%	27%	72%
	1-2 times per week	11%	16%	13%	4%
	3-4 times per week	18%	20%	26%	8%
	5 or more times per week	24%	32%	28%	10%
	Car/van pool	1%	4%		
	Take transit	1%		2%	
	Other	6%	8%	4%	7%
Total	Base	230	69	89	72

COMMUNITY RESILIENCE

		Total	Age		
			18-44 years	45-64 years	65+ years
What environmental risks are you concerned about in your neighbourhood?	Forest fire	89%	92%	88%	88%
	Flood	77%	92%	79%	60%
	Landside debris flow	63%	72%	62%	57%
	Sea level rise	21%	32%	15%	18%
	Earthquake	10%	12%	8%	10%
	Tree Maintenance or Wind Damage	3%	4%	3%	2%
	Other	3%	4%	2%	3%
	Drought and water stress	2%		4%	1%
	None	1%		2%	2%
Total	Base	230	69	89	72

Column percentages may exceed 100% because multiple responses given.

COMMUNITY RESILIENCE

		Total	Age		
			18-44 years	45-64 years	65+ years
What environmental risks are you concerned about in your neighbourhood?	Forest fire	89%	92%	88%	88%
	Flood	77%	92%	79%	60%
	Landslide debris flow	63%	72%	62%	57%
	Sea level rise	21%	32%	15%	18%
	Earthquake	10%	12%	8%	10%
	Tree Maintenance or Wind Damage	3%	4%	3%	2%
	Other	3%	4%	2%	3%
	Drought and water stress	2%		4%	1%
	None	1%		2%	2%
Total	Base	230	69	89	72

Column percentages may exceed 100% because multiple responses given.

COMMUNITY RESILIENCE

		Total	Age		
			18-44 years	45-64 years	65+ years
What environmental risks are you concerned about in your neighbourhood?	Forest fire	89%	92%	88%	88%
	Flood	77%	92%	79%	60%
	Landslide debris flow	63%	72%	62%	57%
	Sea level rise	21%	32%	15%	18%
	Earthquake	10%	12%	8%	10%
	Tree Maintenance or Wind Damage	3%	4%	3%	2%
	Other	3%	4%	2%	3%
	Drought and water stress	2%		4%	1%
	None	1%		2%	2%
Total	Base	230	69	89	72

Column percentages may exceed 100% because multiple responses given.

		Total	Age		
			18-44 years	45-64 years	65+ years
What are the most effective ways for the village of Lions Bay to communicate with you in the event of an emergency?	Lions Bay Alertable	89%	88%	86%	92%
	Lions Bay.ca	46%	60%	45%	34%
	Social media	33%	32%	30%	37%
	Local media	28%	16%	29%	39%
	Other	6%	12%	4%	3%
	Email	4%	8%	2%	2%
	Text, SMS, mobile alert	2%		5%	
Total	Base	230	69	89	72

Column percentages may exceed 100% because multiple responses given.

CLIMATE ADAPTATION AND MITIGATION

		Total	Age		
			18-44 years	45-64 years	65+ years
What do you think is the most important action the Village of Lions Bay can take to address community sustainability and climate action?	Don't Know	45%	44%	46%	46%
	Fire mitigation, wildfire	11%	8%	12%	14%
	Other	7%	12%	6%	4%
	Climate action, emissions reduction	7%	8%	6%	7%
	Governance, leadership, communication	6%	8%	4%	9%
	Fiscal responsibility, spending	5%	8%	4%	3%
	Infrastructure, drainage, geotech	5%	4%	5%	5%
	No action, not a priority	4%		9%	2%
	Water security	3%		4%	5%
	Housing, density, growth	3%	4%	4%	
	Transportation, local access	3%	4%		4%
Total	Base	230	69	89	72

How often do you use the following modes of transportation to get around?

		Total	Age		
			18-44 years	45-64 years	65+ years
Personal vehicle	Daily	66%	84%	65%	49%
	A few times per week	31%	12%	33%	46%
	A few times per month	2%		2%	4%
	Never	2%	4%	1%	1%
Total	Base	230	69	89	72
Public transit	Daily	2%		4%	
	A few times per week	3%	4%	5%	
	A few times per month	11%	8%	8%	18%
	A few times per year	49%	52%	53%	42%
	Never	34%	36%	29%	39%
Total	Base	230	69	89	72
Passenger in a vehicle	Daily	14%	24%	12%	7%
	A few times per week	35%	40%	29%	36%
	A few times per month	23%	12%	27%	28%
	A few times per year	13%	12%	14%	13%
	Never	15%	12%	17%	16%
Total	Base	230	69	89	72
Walk	Daily	44%	36%	46%	49%
	A few times per week	26%	20%	26%	33%
	A few times per month	14%	20%	14%	8%
	A few times per year	7%	12%	5%	3%
	Never	9%	12%	9%	8%
Total	Base	230	69	89	72
Bike(E-bike)\Scooter	A few times per week	4%	4%	3%	4%
	A few times per month	4%	4%	4%	3%
	A few times per year	21%	40%	14%	11%
	Never	72%	52%	80%	82%
Total	Base	230	69	89	72
Mobility device (e.g. wheelchair)	Daily	0%			1%
	A few times per year	1%		2%	
	Never	99%	100%	98%	99%
Total	Base	230	69	89	72

CONNECTION AND ENGAGEMENT

		Total	Age		
			18-44 years	45-64 years	65+ years
How do you learn about and participate in local government issues?	Signage	79%	72%	83%	79%
	Word of mouth, neighbours, friends	60%	68%	56%	59%
	Council meetings, minutes or agendas	52%	48%	50%	59%
	Lions Bay.ca	40%	44%	35%	42%
	Local media	38%	48%	36%	30%
	Internet, general	30%	32%	28%	30%
	Local news	26%	40%	16%	26%
	Village Social Media accounts	24%	12%	21%	38%
	Mailed or hand delivered letters	20%	16%	19%	26%
	I don't participate	19%	20%	15%	23%
	Meetings/Public information sessions	17%	24%	14%	15%
	Contact member of Village Staff or Council	17%	20%	13%	18%
	Village e-newsletter	11%	4%	12%	17%
	Through a community organization	8%	8%	8%	7%
	Community social media groups, threads & conversations	3%	4%	2%	2%
Total	Base	230	69	89	72

Column percentages may exceed 100% because multiple responses given.

In general how do you feel about the...

		Total	Age		
			18-44 years	45-64 years	65+ years
Quality of information provided by the Village	Poor	17%	20%	17%	14%
	Average	38%	44%	37%	33%
	Good	39%	28%	40%	48%
	Excellent	6%	8%	6%	5%
Total	Base	230	69	89	72
Existing opportunities to provide input into municipal decision making in Lions Bay	Poor	31%	32%	36%	25%
	Average	41%	40%	39%	45%
	Good	24%	24%	22%	27%
	Excellent	3%	4%	3%	3%
Total	Base	230	69	89	72

VILLAGE RESPONSIVENESS

		Total	Age		
			18-44 years	45-64 years	65+ years
Have you had any contact with a Village of Lions Bay employee or visited a Village website over the last 12 months?	Yes	91%	88%	93%	92%
	No	9%	12%	7%	8%
Total	Base	230	69	89	72

		Total	Age		
			18-44 years	45-64 years	65+ years
What method or methods did you use to contact the Village of Lions Bay?	In person	89%	95%	83%	89%
	Email	53%	64%	50%	47%
	Telephone	46%	36%	40%	61%
	LionsBay.ca	22%	32%	20%	16%
	At a public engagement event - in person or virtually	20%	23%	17%	21%
	Bylaw enforcement officer	16%	18%	17%	14%
	Mail	7%	9%	5%	8%
	Social Media	2%		3%	4%
	Other	1%		2%	1%
Total	Base	210	61	83	66

Base: People who have visited the Village website or had contact with a Village employee in the last 12 months

Base: Column percentages may exceed 100% because multiple responses given.

		Total	Age		
			18-44 years	45-64 years	65+ years
During your most recent contact with the Village of Lions Bay, what type of service were you looking for and/or discussing?	Finance (payment of taxes, utilities)	40%	27%	44%	46%
	Information related to Council meetings, agendas	22%	23%	20%	24%
	Bylaw (tickets \ fines)	19%	27%	14%	18%
	Public works (snow removal, road repair)	18%	18%	11%	26%
	Building inspector regarding inspection or building permits	10%	14%	8%	11%
	Animal, Parking, Bylaws	10%	18%	8%	6%
	Planning (zoning, development permits)	9%	9%	9%	9%
	Arts/culture or film/event permit	8%	9%	8%	8%
	Admin, permits, information	6%	5%	8%	5%
	Garbage, recycling	6%	9%	7%	1%
	Other	4%	5%	7%	1%
	Public works, property	4%		3%	8%
	Facilities, amenities	2%	5%	3%	
	Payments, fees	1%		2%	
	Total	Base	210	61	83

Base: People who have visited the Village website or had contact with a Village employee in the last 12 months

Base: Column percentages may exceed 100% because multiple responses given.

How important are the following for the Village of Lions Bay to focus on?

		Total	Age		
			18-44 years	45-64 years	65+ years
Friendliness	Poor	4%	5%	4%	2%
	Average	17%	23%	16%	12%
	Good	31%	23%	35%	34%
	Excellent	48%	50%	45%	52%
Total	Base	210	61	83	66
Listening skills	Poor	4%	5%	5%	4%
	Average	17%	18%	17%	15%
	Good	37%	32%	39%	38%
	Excellent	42%	45%	39%	44%
Total	Base	210	61	83	66
Responsiveness	Poor	4%		7%	4%
	Average	22%	36%	16%	16%
	Good	34%	23%	37%	41%
	Excellent	40%	41%	40%	39%
Total	Base	210	61	83	66
Level of knowledge	Poor	4%	5%	5%	4%
	Average	25%	32%	24%	19%
	Good	33%	18%	39%	38%
	Excellent	39%	45%	32%	40%
Total	Base	210	61	83	66
Competence	Poor	4%	5%	5%	4%
	Average	22%	27%	21%	20%
	Good	35%	23%	39%	40%
	Excellent	39%	45%	35%	36%
Total	Base	210	61	83	66

Base: People who have visited the Village website or had contact with a Village employee in the last 12 months

Please rate the following provided by Village Staff during your most recent contact:

		Total	Age		
			18-44 years	45-64 years	65+ years
Transparency	Poor	8%	9%	9%	6%
	Average	26%	32%	24%	24%
	Good	31%	14%	38%	38%
	Excellent	35%	45%	30%	33%
Total	Base	210	61	83	66
Treated you fairly	Poor	6%	9%	5%	4%
	Average	17%	18%	17%	16%
	Good	36%	27%	40%	39%
	Excellent	41%	45%	38%	41%
Total	Base	210	61	83	66
Went the extra mile	Poor	10%	18%	9%	5%
	Average	31%	32%	30%	31%
	Good	26%	14%	29%	34%
	Excellent	33%	36%	32%	31%
Total	Base	210	61	83	66
Overall experience	Poor	6%	9%	5%	4%
	Average	24%	32%	20%	21%
	Good	30%	14%	37%	36%
	Excellent	40%	45%	38%	39%
Total	Base	210	61	83	66

Base: People who have visited the Village website or had contact with a Village employee in the last 12 months

How satisfied are you with each of the following?

		Total	Age		
			18-44 years	45-64 years	65+ years
Ability to use and navigate Lionsbay.ca	Not at all Satisfied	10%	21%	6%	2%
	Not Satisfied	14%	17%	11%	15%
	Satisfied	66%	58%	69%	72%
	Very Satisfied	10%	4%	14%	11%
Total	Base	215	66	86	63
Ability to book into programs and make payments	Not at all Satisfied	5%	5%	4%	6%
	Not Satisfied	20%	27%	21%	10%
	Satisfied	69%	64%	67%	77%
	Very Satisfied	7%	5%	8%	7%
Total	Base	187	61	72	54
Public engagement on development applications	Not at all Satisfied	9%	10%	8%	10%
	Not Satisfied	31%	40%	32%	18%
	Satisfied	55%	45%	54%	68%
	Very Satisfied	5%	5%	6%	3%
Total	Base	168	55	66	47
Understanding community bylaws	Not at all Satisfied	10%	12%	10%	7%
	Not Satisfied	29%	44%	27%	15%
	Satisfied	55%	36%	56%	75%
	Very Satisfied	6%	8%	7%	2%
Total	Base	213	69	81	63
Curbside collection information	Not at all Satisfied	8%	12%	10%	2%
	Not Satisfied	14%	21%	13%	8%
	Satisfied	58%	46%	60%	69%
	Very Satisfied	19%	21%	17%	21%
Total	Base	224	66	88	70

How satisfied are you with each of the following?

		Total	Age		
			18-44 years	45-64 years	65+ years
Access to the bylaw/animal control office	Not at all Satisfied	10%	14%	9%	7%
	Not Satisfied	19%	27%	13%	19%
	Satisfied	62%	45%	71%	69%
	Very Satisfied	9%	14%	8%	4%
Total	Base	187	61	73	53
Accessibility of Village Council Members	Not at all Satisfied	15%	29%	11%	8%
	Not Satisfied	17%	24%	17%	9%
	Satisfied	60%	48%	61%	71%
	Very Satisfied	8%		12%	12%
Total	Base	191	58	75	59
Accessibility of in-person Council meetings	Not at all Satisfied	8%	10%	11%	4%
	Not Satisfied	19%	33%	13%	12%
	Satisfied	62%	48%	67%	70%
	Very Satisfied	11%	10%	9%	14%
Total	Base	183	58	67	58
Accessibility of virtual viewing of Council meetings	Not at all Satisfied	5%	9%	6%	1%
	Not Satisfied	16%	32%	7%	11%
	Satisfied	64%	41%	74%	76%
	Very Satisfied	14%	18%	14%	11%
Total	Base	186	61	69	56
Lions Bay Alertable (Village emergency notifications)	Not at all Satisfied	3%	5%	4%	1%
	Not Satisfied	5%		7%	7%
	Satisfied	69%	73%	65%	71%
	Very Satisfied	22%	23%	24%	20%
Total	Base	205	61	82	63

ABOUT YOU

		Total	Age		
			18-44 years	45-64 years	65+ years
How long have you lived in Lions Bay?	Less than a year	4%	12%	1%	
	1-5 years	17%	36%	12%	3%
	6-15 years	33%	44%	40%	15%
	16-24 years	14%	4%	24%	11%
	25+ years	32%	4%	23%	71%
Total	Base	230	69	89	72

		Total	Age		
			18-44 years	45-64 years	65+ years
Which of the following age categories do you fit into?	18-34 years	6%	20%		
	35-44 years	24%	80%		
	45-54 years	14%		36%	
	55-64 years	25%		64%	
	65-74 years	18%			59%
	75+ years	13%			41%
Total	Base	230	69	89	72